



**Accountability. Integrity. Responsiveness  
Justice. Good Governance**

### Public Protector Mandate

The Public Protector has the power regulated by national legislation, to investigate any conduct in state affairs, or in public administration in any sphere of government that is alleged or suspected to be improper or to result in any impropriety or prejudice, to report on that conduct and to take appropriate remedial action. The Public Protector has additional powers and functions prescribed by national legislation. Public Protector may note investigate court decisions. The Public Protector must be accessible to all persons and communities. Any report issued by the Public Protector must be open to the public unless exceptional circumstances, to be determined in terms of national legislation, require that report be kept confidential

<b>BID NUMBER</b>	<b>DESCRIPTION</b>	<b>CLOSING DATE</b>	<b>Compulsory Briefing Session</b>	<b>Preference Point System</b>
PPSA 015/2020	APPOINTMENT OF SERVICE PROVIDER TO SUPPLY, DELIVER, INSTALL AND CONFIGURE DIGITAL IP CALL CENTER SYSTEM FOR HEAD OFFICE, ANALOGUE PABX SYSTEMS FOR FOUR (4) PROVINCIAL AND TWO (2) REGIONAL OFFICE FOR PUBLIC PROTECTOR SOUTH AFRICA	15 DECEMBER 2020 at 11:00am  <b>(No late proposal will be accepted)</b>	<b>VENUE:</b>  <b>Public Protector South Africa Conference Room 175 Lunnon Street Hillcrest Office Park, Hatfield, Pretoria 0083</b>  <b>DATE AND TIME:</b>  <b>02 December 2020 at 11:00</b>	80/20

**Tender documents available:** Tender documents must be downloaded on the PPSA website: <http://www.pprotect.org/?q=content/advertised-tenders> and e- Tender Publication Portal

**Deliver documents to: Sealed tenders are to be deposited in the tender box at Reception, Ground Floor, PPSA 175 Lunnon Street, Hillcrest Office Park, Hillcrest, Pretoria, 0083**

**NB: Documents delivery Instructions**

Proposals must be compiled as follows:

1. one (1) original proposal (marked 'original') must be submitted and not be retyped and one (1) electronic copy (on USB or CD in PDF)
2. two (2) copies of the proposal (marked 'copy') must be submitted.

**No faxes or email will be accepted**

**NB: PPSA will not accept responsibility for tender documents which are not deposited in the Tender Box at Reception, Ground Floor**

**Any Enquiries regarding Bidding processes may be directed to:**

**Nkele Nemusimbori, Tel: (012) 366 7014 or [Nkelen@pprotect.org](mailto:Nkelen@pprotect.org)**

**Any enquiries regarding Technical may be directed to:**

**Busisiwe Biyela, Tel: (012) 366 7032 or [BusisiweB@pprotect.org](mailto:BusisiweB@pprotect.org)**