PART A
INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE PUBLIC PROTECTOR SOUTH AFRICA (PPSA)

| BID NUMBER: | PP SA 003/2019 | CLOSING DATE: | 2019-07-12 | CLOSING TIME: | 11H00 AM |

DESCRIPTION: The appointment of the service provider to provide cloud hosted unified enterprise email management for the PPSA over a period of three (3) years

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)

175 Lunnion Street,

Hillcrest Office Park

Hatfield

Pretoria

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO

| CONTACT PERSON | Nkele Nemusimbom | CONTACT PERSON | Thabang Maswi |
| TELEPHONE NUMBER | 012 366 7014 | TELEPHONE NUMBER | 012 366 7079 |
| FAX NUMBER | N/A | FAX NUMBER | N/A |
| EMAIL ADDRESS | nkelen@pprotect.org | EMAIL ADDRESS | thabangma@pprotect.org |

TECHNICAL ENQUIRIES MAY BE DIRECTED TO:

SUPPLIER INFORMATION

NAME OF BIDDER

POSTAL ADDRESS

STREET ADDRESS

TELEPHONE NUMBER

CELLPHONE NUMBER

FAX NUMBER

EMAIL ADDRESS

VAT REGISTRATION NUMBER

SUPPLIER COMPLIANCE STATUS

| TAX COMPLIANCE SYSTEM PIN: | OR | CENTRAL SUPPLIER DATABASE No: | MAAA |
| B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE | TICK APPLICABLE BOX] | B-BBEE STATUS LEVEL SORN AFFIDAVIT | [TICK APPLICABLE BOX] |
| Yes | No |

[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES WORKS OFFERED?

| Yes | No |

[IF YES ENCLOSE PROOF]

ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES WORKS OFFERED?

| Yes | No |

[IF YES, ANSWER PART B:3 ]

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?

| Yes | No |

DOES THE ENTITY HAVE A BRANCH IN THE RSA?

| Yes | No |

DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?

| Yes | No |

DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?

| Yes | No |

IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?

| Yes | No |

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.
PART B
TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
   1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
   1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED—(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
   1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
   1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

2. TAX COMPLIANCE REQUIREMENTS
   2.1. BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
   2.2. BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER’S PROFILE AND TAX STATUS.
   2.3. APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
   2.4. BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
   2.5. IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
   2.6. WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
   2.7. NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER: ...........................................................................................................

CAPACITY UNDER WHICH THIS BID IS SIGNED: ............................................................

(Proof of authority must be submitted e.g. company resolution)

DATE: .................................................................................................................................
SPECIFICATION OF CLOUD HOSTED UNIFIED ENTERPRISE EMAIL MANAGEMENT FOR THE PUBLIC PROTECTOR SOUTH AFRICA

BID NUMBER: PPSA 003/2019

COMPULSORY BRIEFING SESSION DATE: 28 June 2019

CLOSING DATE AND TIME OF BID: 12 July 2019 AT 11:00 AM

BID VALIDITY PERIOD: 120 DAYS
1. **ORGANIZATIONAL BACKGROUND**

1.1 Public Protector South Africa (PPSA) is a Chapter 9 institution constituted under Section 182 of the Constitution of the Republic of South Africa, in which the PPSA has the power to:

1.1.1 Investigate any conduct in state affairs or in the public administration in any sphere of government that is alleged or suspected to be improper or that will result in impropriety or prejudice;

1.1.2 Report on that conduct; and

1.1.3 Take appropriate remedial action.

1.2 PPSA is independent and subject only to the Constitution and the law, always impartial and must exercise its powers and perform its functions without fear, favor or prejudice. PPSA is accountable to the National Assembly and must report on its activities and performance to the National Assembly at least once a year. PPSA has the power as regulated by the national legislation to investigate any conduct in state affairs, or in the public administration in any sphere of government that is alleged or suspected to be improper or to result in any impropriety or prejudice.

2. **OBJECTIVE OF THE BID**

To appoint a service provider for the provision of cloud hosted unified enterprise email management to PPSA over a period of three (3) years.

3. **SCOPE OF WORK**

3.1 The PPSA has installed Microsoft Exchange Server for calendaring and mail server developed by Microsoft that runs exclusively on the Microsoft Windows Server product line. Exchange Server is licensed in the form of on-premises software with customer purchase client access licenses (CALs). The CALs is license per user on Microsoft exchange.

3.2 The appointed service provider will be required to migrate the email data from the existing system.

3.3 Training may also be provided to the PPSA administrators.
3.4 The proposed service (Unified Email Management Enterprise) must integrates email security, continuity and archiving services is required for a period of three (3) years with support.

3.5 The integration should also include a functionality where familiar applications such as an Outlook, a web portal and mobile Applications keeping PPSA employees connected and secured.

3.6 The Unified Email Management Enterprise should be handled in one central cloud location, and the files should be retained in line with the National Archives Act.

3.7 The service provider will also be required to provide support for a period of three (3) years.

4. **THE SYSTEM MUST PROVIDE THE FOLLOWING FEATURES:**

4.1 The system must be in a position to protect PPSA emails from spam and malware with highest levels on anti-spam and false positives.

4.2 The system must provide always-on access to real-time and archived email via Outlook for Windows, desktop and mobile applications for better PPSA employee productivity.

4.3 The system must also be in a position to allow employees to send and receive email even during outages with Outlook for Windows, desktop and mobile applications for better employee productivity.

4.4 The system must be in a position to remove complexity and cost by reducing the need to establish and be in a position to assist in recovering all the information in case of any disaster or security violation.

4.5 The system must be in a position to scales easily to handle business growth.

4.6 The system must have two factor authentication for administrators.

4.7 It must also allow for sending and receipt of large files as indicated below

4.7.1 Internal receipt and delivery should not exceed 1GB (Gigabytes)

4.7.2 For external delivery and receipt the maximum allowed should not exceed 1GB (Gigabytes). This function will only be allowed for selected 100 users.
5. **TARGETED THREAT PROTECTION**

5.1 The system must be in a position to protect the PPSA emails with real-time protection from spear-phishing and advanced threats on any devices that are used to send and receive emails.

5.2 The system must be able to provide real-time scanning of all uniform resource locators (URLs) within incoming and archived emails on every click to shield the user from immediate and delayed attacks.

5.3 The system must be in a position to alert the administrators of high risk situations for improved protection.

5.4 The system must be able to provide administrative dashboards and reports that will assist PPSA administrators in monitoring and reporting on attempted attacks.

6. **SECURE EMAIL GATEWAY**

6.1 Secure email gateway is the process when the information is still in transit. Email security gateways are products that are used to prevent emails that will be violating PPSA's ICT policies - particularly emails with malicious intent - from reaching their destinations. The secure email gateway must cater for the following:

6.1.1 Data loss prevention capabilities that prevent inadvertent or intentional leakage of sensitive information via email messages.

6.1.2 Reduce the number of successful compromises of hosts, user credentials and sensitive data.

6.1.3 The secure email gateway should quarantine or block emails that contain detected malware, phishing attacks, spam and other malicious content.

7. **ENTERPRISE INFORMATION ARCHIVING:**

The Unified Email Management Enterprise must be in a position to archive emails and data safely such as:

7.1 highly scalable and resilient, combining automated tools for administrators to manage mailboxes, e-discovery which is used for searching emails online and
litigation support, and web based portals for PPSA employees to access data quickly. Additionally; PPSA users should be able to archive their important emails.

7.2 The system must allow for rapid search and access to retrieve archived email on any device at any time online.

7.1.1 The system must be in a position to provide for complete archive access logging including searches and message views.

7.1.2 The system must be able to provide the email encrypted and secure storage.

8. **THE SYSTEM MAILBOX CONTINUITY**

8.1 The system should provide Mailbox Continuity during downtime in the event of a sudden email outage and planned downtime, cloud hosted Unified enterprise email enterprise should provide uninterrupted access to live and historic email and attachments using everyday tools like Outlook for Windows, the web and mobile applications. PPSA Employees must be have guaranteed access to email—from anywhere, on any device.

9. **THE BID WILL BE EVALUATED AS OUTLINED BELOW:**

9.1 **Phase 1 evaluation**: Bidders must ensure that they complete and sign documents as indicated below, and the documents must be submitted as part of the bid document by the closing date and time:

9.1.1 Signed SBD 1: Invitation to Bid letter
9.1.2 Signed SBD 4: Declaration of interest
9.1.3 Signed SBD 8: Declaration of bidder's past supply chain management practices
9.1.4 Signed SBD 9: Certificate of independent bid determination
9.1.5 Signed SBD 6.1: Preference Points claim form in terms of the Preferential Procurement Regulations 2017
9.1.6 Original or certified valid BBBEE certificate
### 9.2 Phase 2 evaluation:
Below is mandatory required documents which must be submitted with the bid document and only bidders that have submitted all the documents will be evaluated for functionality. Non submission of all mandatory documents may disqualify the bidder.

### 9.2.1 The bidder must have a valid accreditation for the proposed system and proof of accreditation by the developer / product owner must be attached.

### 9.3 Phase 3 evaluation:
Only bidder that have submitted all required mandatory documents required in phase 2 evaluations will qualify for phase 3 (Functionality evaluations). Bidders will be assessed on their capability to provide the service. Only bidders that have scored 70% out of 100% as per evaluation criteria outlined below will be further evaluated for phase 4 (Pricing and BBBEE).

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Weight 100/100</th>
<th>Sub-criteria</th>
</tr>
</thead>
</table>
| **Company experience in providing unified email management enterprise** | 15/100 | • Bidder with more than 4 years' experience = 5  
• Bidder with more than 3 to 4 years' experience = 3  
• Bidder with 2 to 3 years' experience = 1 |

NB: The bidder must submit signed reference letter/s from current and previous clients where the unified email management enterprise was successfully deployed. All letters must be on the company letter head of the referee and signed by the referee. The referees must be contactable and the contact details provided must include:
- Contact Person;
- Designation;
- Organisation/Company name;
|                                                                                      | 20/100         |                                                                                      |
|-------------------------------------------------------------------------------------|---------------|
| Submission of signed reference letter where the cloud hosted unified enterprise email management was successfully deployed |               |
|                                                                                      | * Bidder with at least 4 signed clients reference letters = 5 |
|                                                                                      | * Bidder with at least 3 signed clients reference letters = 3 |
|                                                                                      | * Bidder with at least 2 signed clients reference letters = 1 |

|                                                                                      | 15/100         |                                                                                      |
|-------------------------------------------------------------------------------------|---------------|
| Bidders capability for the development and deployment of cloud hosted unified enterprise management enterprise (Bidder/s to submit CV's of their support engineers and technicians employed by their company) |               |
|                                                                                      | * 3 engineers and 4 technicians = 5 |
|                                                                                      | * 2 engineers and 3 technicians = 3 |
|                                                                                      | * 1 engineer and 2 technicians = 1 |

| Maintenance and support plan: Bidders ability to resolve technical issues from the date and time when the call was logged and the turnaround time must also include cases of emergency requests. (Bidders to submit incident record signed by both the client and the bidding) | 15/100         |
|                                                                                      | * Bidders ability to resolve technical issues in less than 8 working hours and for emergency services in less than 4 hours from the date and time when the call was logged = 5 |
|                                                                                      | * Bidders ability to resolve technical issues within 8 working hours for emergency within 4 hour from the date and time when the call was logged = 3 |
|                                                                                      | * Bidders ability to resolve technical issues in more than 8 working hours in more than |
Bidders to submit detailed project plan with proper timelines, milestones and the methodology on how the project will be implementation and managed. The bidder must demonstrate thorough understanding of the objectives and deliverables of this project. The bidder must provide a comprehensive action plan for the implementation including turnaround times on how this will be achieved

<table>
<thead>
<tr>
<th>35/100</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 hours for emergency from the date and time when the call was logged = 1</td>
</tr>
<tr>
<td>• The bidder to be in a position to migrate the current data, integration and deployment of the system in less than one (1) month from the date of receipt of an order = 5</td>
</tr>
<tr>
<td>• The bidder to be in a position to develop and deploy the system within one (1) month from the date of receipt of an order = 3</td>
</tr>
<tr>
<td>• The bidder to be in a position to develop and deploy the system in more than one (1) month from the date of receipt of an order = 1</td>
</tr>
</tbody>
</table>

9.4 Phase 3 evaluation: Only bidders that qualified through the functionality evaluations will further be evaluated for Pricing and BBBEE: Price (80/100) and BBBEE (20/100)

9.4.1 Pricing and BBBEE
In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations 2017, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Weight</th>
<th>Sub-criteria</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Price</td>
<td>80/100</td>
<td>Benchmark against lowest quote</td>
</tr>
<tr>
<td>Contribution to BBBEE</td>
<td>20/100</td>
<td>Points will be awarded to bidders according to their BBBEE status level of contributor as indicated in the BBBEE accreditation certification as indicated below:</td>
</tr>
<tr>
<td>BBBEE LEVELS</td>
<td>SCORES</td>
<td></td>
</tr>
<tr>
<td>------------------------------</td>
<td>--------</td>
<td></td>
</tr>
<tr>
<td>Level 1</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Level 2</td>
<td>18</td>
<td></td>
</tr>
<tr>
<td>Level 3</td>
<td>14</td>
<td></td>
</tr>
<tr>
<td>Level 4</td>
<td>12</td>
<td></td>
</tr>
<tr>
<td>Level 5</td>
<td>8</td>
<td></td>
</tr>
<tr>
<td>Level 6</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Level 7</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>Level 8</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Non-compliant Contributor</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

9.4.2 Bidders are required to complete the preference claim form (SBD 6.1), and submit their original and valid B-BBEE status level verification certificate or a certified copy thereof at the closing date and time of the bid in order to claim the B-BBEE status level point.

9.4.3 The points scored by a bidder in respect of the level of B-BBEE contribution will be added to the points scored for price.

9.4.4 Only bidders who have completed and signed the declaration part of the preference claim form and who have submitted a B-BBEE status level certificate issued by a registered auditor, accounting officer (as contemplated in section 60(4) of the Close Corporation Act, 1984 (Act no. 69 of 1984)) or an accredited verification agency will be considered for preference points.

9.4.5 Failure on the part of the bidder to comply with paragraphs 9.4.3 and 9.4.4 above will be deemed that preference points for B-BBEE status level of contribution are not claimed and will therefore be allocated a zero (0).

9.4.6 The points scored will be rounded off to the nearest 2 decimals.

9.4.7 In the event that two or more bids have scored equal total points, the contract will be awarded to the bidder scoring the highest number of preference points for B-BBEE.

9.4.8 However, when functionality is part of the evaluation process and two or more bidders have scored equal points including equal preference points for B-BBEE, the contract will be awarded to the bidder scoring the highest for functionality.
9.4.9 A contract may, on reasonable and justifiable grounds, be awarded to a bid that did not score the highest number of points.

10. Pricing: Bidders must ensure that they provide quotation which included the information as outlined below:

<table>
<thead>
<tr>
<th>Item description</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product-Unified Email Management Enterprise</td>
<td>403</td>
</tr>
<tr>
<td>URL Protect (with Impersonation Protect)</td>
<td>403</td>
</tr>
<tr>
<td>Large File Send Site 2.0</td>
<td>100</td>
</tr>
<tr>
<td>Services-Business Support</td>
<td>1</td>
</tr>
<tr>
<td>Implementation</td>
<td>1</td>
</tr>
<tr>
<td>Training/skills transfer</td>
<td></td>
</tr>
</tbody>
</table>

11. Delivery address:

175 Lunnon Street  
Hillcrest Office Park  
Pretoria, 0083
PUBLIC PROTECTOR SOUTH AFRICA

SUPPLY OF CLOUD HOSTED UNIFIED ENTERPRISE EMAIL MANAGEMENT TO PPSA

RFP NO: PPSA 003/2019

PERIOD : THREE (3) YEARS
CLOSING TIME : 11:00 HOURS DATE 12 JULY 2019
VALIDITY : 120 DAYS

A. CONDITIONS OF BID

1. Company profile

1.1 Bidders must furnish the following information clearly indicated per annexure regarding their company as part of the bid. Where not applicable, it must clearly be indicated as such:

1.1.1 Personnel complement, divided into -
1.1.1.1 Management personnel;
1.1.1.2 Supervisors; and
1.1.1.3 Workers. Full time: ...................... Part time: ......................

1.1.2 Composition in terms of shareholding
1.1.3 Address of Head Office.
1.1.4 Addresses of regional offices/branches

1.1.5 Bidders to indicate date from when the company commenced its operations.

1.1.6 Bidders to provide the details of completed contracts for the supply of cloud hosted unified email management enterprise including the signed reference letters / contracts which were successfully completed within the past five (5) years, e.g. names of clients, contract period and value, and the names and telephone numbers of the persons with who contact can be made for reference purposes.

1.1.7 Bidders to indicate their company financial position i.e. annual turnover.

1.1.8 Bidders to submit the names, postal address and telephone number(s) of bankers and the name of the contact person where financial enquiries may be answered.

1.1.9 Bidders to submit the name, address and telephone number of auditor(s) and the name of the contact person where financial enquiries may be answered.

1.1.10 Bidders to indicate the name, identity numbers and street addresses of all partners must be indicated where persons, who are a partnership or a company / Joint Ventures / Consortium comprising a partnership, tender.

2. Reservation

2.1 The PPSA reserves the right to disqualify any bidder which does not comply with any one or more of the required information as indicated below:

2.1.1 If the bidder/s submit their bids without all the data and information requested.

2.1.2 Proposal that did not submit mandatory documents stipulated in the RFP document;

2.1.3 Proposal that fails to comply with the specification.

2.1.4 Proposal that contains any information that is found to be incorrect or misleading in anyway or Bidders who submit information that is fraudulent, factually untrue or inaccurate information.

2.1.5 Bidders who submit incomplete information and documentation according to the requirements of this RFP document;
2.1.6 Bidders who receive information not available to other potential bidders through fraudulent means;

2.2 Bidders must take into consideration that it is the responsibility and accountability for the supply of air travel services, accommodation services, venue, conferencing services and car hire will remain with the successful Bidder/s.

2.3 Bidders to submit their delivery methodology indicating how the entire contract will be handled over the three (3) year period.

2.4 **PPSA reserve the rights:**

2.4.1 Not to award or cancel this bid at any time.

2.4.2 To negotiate with one or more Preferred or Reserved Bidders identified in the evaluation process, regarding any terms and conditions, including price without offering the same opportunity to any other Bidder who has not been awarded the status of the Preferred or Reserved Bidder.

2.4.3 To award in part or in full.

2.4.4 To negotiate prices of items that are contracted and should these items be available at a competitive price than the contracted price, PPSA will request the current bidder to reduce their price to be inline failing which; these will be purchase out of contract.

2.4.5 To cancel and/or terminate the bid process at any stage, including after the Closing Date and/or after presentations have been made, and/or after bids have been evaluated and/or after the Preferred Bidders have been notified of their status as such.

2.4.6 To carry out explanatory meetings in order to verify the nature and quality of the services bided for, whether before or after adjudication of the bid at bidder's corporate offices and / or at client sites if so required.

2.4.7 To award the contract to a Bidder whose bid was not the lowest in price.

2.4.8 To award the bid to a Bidder who is not the highest scoring Bidder.

2.4.9 To correct any mistakes at any stage of the bid that may have been in the bid documents or occurred at any stage of the bid process.

2.4.10 The PPSA is entitled to amend any bid conditions, bid validity period, RFP specifications, or extend the bid closing date, all before the bid closing date.
All bidders, to whom the RFP documents have been issued and where the PPSA have record of such bidders, may be advised in writing of such amendments in good time and any such changes will also be posted on the PPSA's website under the relevant tender information. All prospective bidders should therefore ensure that they visit the website regularly and before they submit their bid response to ensure that they are kept updated on any amendments in this regard.

2.4.11 The PPSA reserves the right not to accept the lowest priced bid or any bid in part or in whole. It normally awards the contract to the bidder who proves to be fully capable of handling the contract and whose bid is functionally acceptable and/or financially advantageous to the PPSA.

2.4.12 The PPSA reserves the right to request all relevant information, agreements and other documents to verify information supplied in the bid response. The bidder hereby gives consent to the PPSA to conduct background checks, including FICA verification, on the bidding entity and any of its directors / trustees / shareholders / members

2.5 No attempt may be made, whether directly or indirectly, to canvass any member of PPSA employees before the award of the contract. Any enquiries must be referred, in writing, to the specified persons.

2.6. Undertakings by the Bidder

2.6.1 By submitting a bid in response to the RFP, the bidder will be taken to offer to render all or any of the services described in the bid response submitted by it to the PPSA on the terms and conditions and in accordance with the specifications stipulated in this RFP document.

2.6.2 The bidder shall be prepared for a possible presentation should PPSA require such and the bidder shall be notified before the actual presentation date. Such presentation may include a practical demonstration of services as called for in this RFP.

2.6.3 The bidder agrees that the offer contained in its bid shall remain binding upon him/her and receptive for acceptance by the PPSA during the bid validity period indicated in the RFP and calculated from the bid closing hour and date such offer and its acceptance shall be subject to the terms and conditions contained in this RFP document read with the bid.
2.6.4 The bidder furthermore confirms that he/she has satisfied himself/herself as to the correctness and validity of his/her bid response; that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid response documents; and that the price(s) and rate(s) cover all his/her obligations under a resulting contract for the services contemplated in this RFP; and that he/she accepts that any mistakes regarding price(s) and calculations will be at his/her risk.

2.6.5 The successful bidder accepts full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on him/her under the supply agreement and SLA to be concluded with PPSA, as the principal(s) liable for the due fulfilment of such contract.

2.6.6 The bidder accepts that all costs incurred in the preparation, presentation and demonstration of the solution offered by it shall be for the account of the bidder. All supporting documentation and manuals submitted with its bid will become PPSA property unless otherwise stated by the bidder/s at the time of submission.

3. Previous experience

3.1 Bidders must submit written and signed reference letter/s from current or previous client/s where the cloud hosted unified enterprise email management were successfully provided. Provide signed reference letters that indicates the following:

3.1.1 Value of the project,
3.1.2 Contract period and
3.1.3 The industry/sector were the contract was carried out.

3.2 Due diligence may be conducted to verify all information that has been provided on the shortlisted bidders.

4. Contract requirements

4.1 Contract period
The start date of the project implementation will be confirmed with the successful bidder upon contract negotiations. The initiative is based on
deliverables. The supply of cloud hosted unified enterprise email management contract period is three (3) years subject to annual review of service provider’s performance.

4.2 General terms and conditions of contract

Bidders must complete the attached General Terms and Conditions of the contract.

5. Price basis

5.1 Bidders shall take into account that PPSA’s total requirements will be allocated to one bidder.

5.2 Bidders shall quote prices in South African Rand and Value Added Tax shall be included.

5.2.1 For PPSA to be in a position to facilitate the evaluation of bids and the administration of the contract it is required that bidders must provide pricing including escalation for a period of three (3) years.

5.3 Bidders shall quote on the basis indicated in the Pricing Schedule.

5.4 Prices tendered for must be inclusive of all required deliverables as per specification.

5.5 PPSA requires an all-inclusive and fully transparent cost structure.

5.6 Bidders must indicate what portion of the total price will be allocated to each member of the JV or Consortium where a Bidder is constituted of more than one member.

5.7 Where figures are referred to in numerals and in words and there is a conflict between the two, the words will prevail.

5.8 The successful bidder shall commit to the programme of continuous improvement, which will result in cost-efficiencies during the duration of the contract.

5.9 Bidders must warrant to PPSA and indicate that the pricing quoted is free of any errors or omissions and that the Bidder is able to deliver the contract on the prices quoted.
5.6 Payment terms

5.6.1 The standard 30 day payment period will apply on the payment of all invoices from receipt of valid invoice.

6. Tax clearance certificate

6.1 Government is committed to reducing supply chain related fraud and ensuring that persons conducting business with the State are not afforded any scope to abuse the supply chain management system.

10.2 It is therefore essential to ensure that persons conducting business with the State are tax compliant when participating in tenders or other bidding processes. On 18 April 2016, the South African Revenue Service (SARS) introduced an enhanced TCS system aimed at improving compliance and making it easier for taxpayers to manage their tax affairs.

6.2 Implementation of the tax compliance status system

6.2.1 In order to comply with the new TCS system and the condition of bids that a successful bidder's tax matters must be in order, Accounting Officers and accounting authorities of all PFMA complaint institutions must:

6.2.1.1 Designated officials, preferably from Supply Chain Management Unit, whose function will be to verify the tax compliance status of a bidder on the South African Revenue Services' Tax compliance status system housed on eFilling.

6.2.1.2 Utilise the SBD1 issued by National Treasury when inviting bids,

6.2.1.3 As a bid condition, accounting officer or accounting authorities must request bidders to register on Government’s Central Supplier Database and to include in their bid their Master Registration Number (Supplier Number) in order to enable the institution to verify the supplier’s tax status on the Central Supplier Database.

6.2.2 The CSD and tax compliance status PIN are the approved methods to be used to prove tax compliance as the South African Revenue Services (SARS) no longer issues Tax Clearance Certificates but has made provision online, via e-Filing, for bidders to print their own Tax Clearance Certificates which they can submit with their bids or price quotations.
6.2.3 Accounting Officers are therefore required to accept printed or copies of Tax Clearance Certificates submitted by bidders and verify their authenticity on e-Filing. The verification result will be filed for audit purposes.

6.2.4 Where a bidder does not submit a tax compliance status PIN but provides a Central Supplier Database (CSD) number, the accounting officer and accounting authority must utilise the CSD number via its website www.csd.gov.za to access the supplier records and to verify the bidder's tax compliance status. A printed screen view at the time of verification should then be attached to the supplier's records for audit purposes.

7. **Counter Conditions**

Bidder's attention is drawn to the fact that amendments to any of this bid Conditions by bidders may results in the invalidation of such bids.

8. **Fronting**

8.1 The Public Protector South Africa (PPSA) support the Broad Based Black Economic Empowerment (BBBEE) and recognises that the real empowerment can only be achieved through individuals and businesses conducting themselves in accordance with the Constitution and in an honest, fair, equitable, transparent and legally compliant manner. Based on the above Public Protector South Africa (PPSA) condemns any form of fronting.

8.2 The PPSA, in ensuring that bidders conduct themselves in an honest manner will, as part of the bid evaluation processes, conduct or initiate the necessary enquiries/investigations to determine the accuracy of the representation made in the bid documents. Should any of the fronting indicators as contained in the Guidelines on Complex Structures and Transactions and Fronting, issued by the Department of Trade and Industry, be established during such enquiry /investigation, the onus will be on the bidder / contractor to prove that fronting does not exist. Failure to do so within a period of 14 days from date of notification may invalidate the bid/contract and may also result in the restriction of the bidder /contractor to conduct business with the public sector for a period not exceeding ten years. The matter may be reported to the National Prosecuting Authority (NPA) for criminal investigation.
and charges in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

9. Promotion of Emerging Black owned Service Providers

9.1 It is the PPSA's objective to promote transformation across all industries and/or sectors of the South African economy and as such, bidders are encouraged to partner with a black owned entity (being 50%+1 black owned and controlled). Such partnership may include the formation of a Joint Venture and/or subcontracting agreement etc., where a portion of the work under this tender would be undertaken by black owned entities. To give effect to this requirement, bidders are required to submit a partnership/subcontracting proposal detailing the portion of work to be outsourced, level of involvement of the black owned partner and where relevant, submit a consolidated B-BBEE scorecard in-line with the provisions of the PPPFA Regulations which will be considered as part of the B-BBEE scoring.

10. Supplier Performance Management

10.1. Supplier Performance Management is viewed by the PPSA as a critical component in ensuring value for money acquisition and good supplier relations between the PPSA and all its suppliers.

10.2. The successful bidder shall upon receipt of written notification of an award, be required to conclude a Service Level Agreement (SLA) with the PPSA, which will form an integral part of the supply agreement. The SLA will serve as a tool to measure, monitor and assess the supplier's performance and ensure effective delivery of service, quality and value-add to PPSA's business.

10.3. Successful bidders will be required to comply with the above-mentioned conditions, and also provide a scorecard on how their product/service offering is being measured to achieve the objectives of these conditions.
11. **Supplier Development**

11.1. The PPSA promotes enterprise development. In this regard, successful bidders may be required to mentor SMMEs and/ or Youth-Owned businesses. The implications of such arrangement will be subject to negotiations between the PPSA and the successful bidder.

12. **Screening**

12.1 Acceptance of this bid may be subject to the condition that the successful bidder must be cleared by the appropriate authorities to render the service within the organ of the state.

13. **PPSA requires bidder(s) to declare**

In the Bidder's Technical response, Bidder(s) are required to declare the following:

13.1 Confirm that the bidder(s) is to: –

13.1.1 Act honestly, fairly, and with due skill, care and diligence, in the interests of PPSA;

13.1.2 Have and employ effectively the resources, procedures and appropriate technological systems for the proper performance of the services;

13.1.3 Act with circumspection and, treat PPSA fairly in a situation of conflicting interests;

13.1.4 Comply with all applicable statutory or common law requirements applicable to the conduct of business;

13.1.5 Make adequate disclosures of relevant material information including disclosures of actual or potential own interests, in relation to dealings with PPSA;

13.1.6 Avoidance of fraudulent and misleading advertising, canvassing and marketing;

13.1.7 To conduct their business activities with transparency and consistently uphold the interests and needs of PPSA as a client before any other consideration; and
13.1.8 To ensure that any information acquired by the bidder(s) from PPSA will not be used or disclosed unless the written consent of the client has been obtained to do so.

14. Conflict of interest, corruption and fraud

14.1 PPSA reserves its right to disqualify any bidder who either itself or any of whose members (save for such members who hold a minority interest in the bidder through shares listed on any recognised stock exchange), indirect members (being any person or entity who indirectly holds at least a 15% interest in the bidder other than in the context of shares listed on a recognised stock exchange), directors or members of senior management, whether in respect of PPSA or any other government organ or entity and whether from the Republic of South Africa or otherwise ("Government Entity")

14.1.1 Engages in any collusive tendering, anti-competitive conduct, or any other similar conduct, including but not limited to any collusion with any other bidder in respect of the subject matter of this bid;

14.1.2 Seeks any assistance, other than assistance officially provided by PPSA, from any employee, advisor or other representative of PPSA in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to PPSA;

14.1.3 Makes or offers any gift, gratuity, anything of value or other inducement, whether lawful or unlawful, to any of PPSA’s officers, directors, employees, advisors or other representatives;

14.1.4 Makes or offers any gift, gratuity, anything of any value or other inducement, to any PPSA’s officers, directors, employees, advisors or other representatives in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to PPSA;

14.1.5 Accepts anything of value or an inducement that would or may provide financial gain, advantage or benefit in relation to procurement or services provided or to be provided to PPSA;

14.1.6 Pays or agrees to pay to any person any fee, commission, percentage, brokerage fee, gift or any other consideration, that is contingent upon or
results from, the award of any tender, contract, right or entitlement which is in any way related to procurement or the rendering of any services to PPSA;

14.1.7 Has in the past engaged in any matter referred to above; or

14.1.8 Has been found guilty in a court of law on charges of fraud and/or forgery, regardless of whether or not a prison term was imposed and despite such bidder, member or director’s name not specifically appearing on the List of Tender Defaulters kept at National Treasury.

15. Misrepresentation

15.1 The bidder should note that the terms of its Tender will be incorporated in the proposed contract by reference and that PPSA relies upon the bidder’s Tender as a material representation in making an award to a successful bidder and in concluding an agreement with the bidder.

15.2 It follows therefore that misrepresentations in a Tender may give rise to service termination and a claim by PPSA against the bidder notwithstanding the conclusion of the Service Level Agreement between PPSA and the bidder for the provision of the Service in question. In the event of a conflict between the bidder’s proposal and the Service Level Agreement concluded between the parties, the Service Level Agreement will prevail.

16. Preparation costs

16.1 The Bidder will bear all its costs in preparing, submitting and presenting any response or Tender to this bid and all other costs incurred by it throughout the bid process. Furthermore, no statement in this bid will be construed as placing PPSA, its employees or agents under any obligation whatsoever, including in respect of costs, expenses or losses incurred by the bidder(s) in the preparation of their response to this bid.

17. Indemnity

17.1 If a bidder breaches the conditions of this bid and, as a result of that breach, PPSA incurs costs or damages (including, without limitation, the cost of any investigations, procedural impairment, repetition of all or part of the bid
process and/or enforcement of intellectual property rights or confidentiality obligations), then the bidder indemnifies and holds PPSA harmless from any and all such costs which PPSA may incur and for any damages or losses PPSA may suffer.

17. Precedence

17.1 This document will prevail over any information provided during any briefing session whether oral or written, unless such written information provided, expressly amends this document by reference.

18. Limitation of liability

18.1 A bidder participates in this bid process entirely at its own risk and cost. PPSA shall not be liable to compensate a bidder on any grounds whatsoever for any costs incurred or any damages suffered as a result of the Bidder’s participation in this Bid process.

19. Tender defaulters and restricted suppliers

19.1 No tender shall be awarded to a bidder whose name (or any of its members, directors, partners or trustees) appear on the Register of Tender Defaulters kept by National Treasury, or who have been placed on National Treasury’s List of Restricted Suppliers. PPSA reserves the right to withdraw an award, or cancel a contract concluded with a Bidder should it be established, at any time, that a bidder has been listed as defaulted with National Treasury by another government institution.

20. Governing Law

21.1 South African law governs this bid and the bid response process. The bidder agrees to submit to the exclusive jurisdiction of the South African courts in any dispute of any kind that may arise out of or in connection with the subject matter of this bid, the bid itself and all processes associated with the bid.
21. **Responsibility for sub-contractors and bidder's personnel**

21.1 A bidder is responsible for ensuring that its personnel (including agents, officers, directors, employees, advisors and other representatives), its sub-contractors (if any) and personnel of its sub-contractors comply with all terms and conditions of this bid. In the event that PPSA allows a bidder to make use of sub-contractors, such sub-contractors will at all times remain the responsibility of the bidder and PPSA will not under any circumstances be liable for any losses or damages incurred by or caused by such sub-contractors.

22. **Confidentiality**

22.1 Except as may be required by operation of law, by a court or by a regulatory authority having appropriate jurisdiction, no information contained in or relating to this bid or a bidder's tender(s) will be disclosed by any bidder or other person not officially involved with PPSA's examination and evaluation of a Tender.

22.2 No part of the bid may be distributed, reproduced, stored or transmitted, in any form or by any means, electronic, photocopying, recording or otherwise, in whole or in part except for the purpose of preparing a Tender. This bid and any other documents supplied by PPSA remain proprietary to PPSA and must be promptly returned to PPSA upon request together with all copies, electronic versions, excerpts or summaries thereof or work derived therefrom.

22.3 Throughout this bid process and thereafter, bidder(s) must secure PPSA's written approval prior to the release of any information that pertains to (a) the potential work or activities to which this bid relates; or (b) the process which follows this bid. Failure to adhere to this requirement may result in disqualification from the bid process and civil action.
23. Proposal documents

23.1 No bids submitted by Facsimile, telegram, email will be considered. It is the bidder’s sole responsibility to ensure that the complete bid has been received by the Closing Date and Time. Giving the bid to a courier prior to the Closing Date without actual receipt by PPSA before the Closing Date and Time will not excuse the late delivery of a bid.

23.2 If a courier service company is being used for delivery of the bid response, the bid description must be endorsed on the delivery note/courier packaging and the courier must ensure that documents are placed / deposited into the bid box. The PPSA will not be held responsible for any delays where bid documents are handed to the PPSA Receptionist.

23.3. Where a bid response is not in the bid box at the time of the bid closing, such a bid document will be regarded as a late bid. It is the PPSA’s policy not to consider late bids for tender evaluation.

23.4 All documents and correspondence must be in English, failure to comply, the bid proposal will not be evaluated.

23.4.1 Proposals must be compiled in the following manner:

23.4.1.1 One (1) original proposal (marked ‘original’) must be submitted and should not be retyped and one electronic copies (on CD)

23.4.1.2 Two (2) copies of the proposal (marked ‘copy’) must be submitted;

23.4.1.3 All Annexures, company profiles, CV’s, etc., shall form part of the ‘ORIGINAL’ as well as the ‘COPY’ proposals.

23.4.2 All proposals must be delivered sealed. The following information shall appear on the outside of the sealed proposal be placed in the bid box at the Main Reception area at, 175 Lunnon Street, Hillcrest Office Park, Hillcrest, Pretoria:

23.4.3 Name of bidder;

23.4.4 Description of proposal;

23.4.5 Bid / tender number;

23.4.6 Closing date and time;

23.4.7 The name and address of the Bidder must be written on the front or back side of the proposal/envelope.
23.5 Bids submitted by bidders which are, or are comprised companies must be signed by a person or persons duly authorised thereto by a resolution of the applicable Board of Directors, a copy of which Resolution, duly certified, must be submitted with the bid.

23.6 The bidder should check the numbers of the pages of its bid to satisfy itself that none are missing or duplicated. No liability will be accepted by PPSA in regard to anything arising from the fact that pages of a bid are missing or duplicated.

24. Consultation prior to submission of the bid documents

Bidders shall consult, in writing, with the PPSA’s officials indicated below should there appear to be any discrepancy, ambiguity or uncertainty pertaining to the meaning or effect of any description, dimension, quality, quantity or any other information contained in this bid. PPSA undertakes to provide clarification in writing to all Bidders, provided that the request is received prior to the closing date and time for clarifications.

<table>
<thead>
<tr>
<th>Officials</th>
<th>Location</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nkele Nemusimbori / Thabang Maswi</td>
<td>Public Protector South Africa 175 Lunnon Street Hillcrest Office Park Pretoria</td>
<td>Tel: 012 366 7014 / 7151 Email: <a href="mailto:nkelen@pprotect.org">nkelen@pprotect.org</a> <a href="mailto:thabangma@pprotect.org">thabangma@pprotect.org</a></td>
</tr>
</tbody>
</table>

25. Clarifications and communication

25.1 Bidders are encouraged to submit clarification questions in writing to Public Protector South Africa (PPSA) officials mentioned above not later than 11H00 03 July 2019. No further questions will be entertained after this period.

25.2 The PPSA will respond in writing to queries and distribute to all bidders who attended the briefing session after receipt of questions.

25.3 The PPSA may respond to any enquiry in its absolute discretion and the
bidder acknowledges that it will have no claim against the PPSA on the basis that its bid was disadvantaged by lack of information, or inability to resolve ambiguities.

25.4 Oral communication or instruction by PPSA or its representative shall have no standing in this bid unless and until they have been confirmed in writing.

25.5 PPSA accepts no responsibility for the failure of any bidder not receiving notifications or correspondence relating to this bid.

25.6 Whilst all due care has been taken in connection with the preparation of this bid, PPSA makes no representations or warranties that the content of the bid or any information communicated to or provided to Bidder(s) during the bidding process is, or will be, accurate, current or complete. PPSA, and its employees and advisors will not be liable with respect to any information communicated which may not accurate, current or complete.

25.7 If Bidder(s) finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in this bid or any other information provided by PPSA (other than minor clerical matters), the Bidder(s) must promptly notify PPSA in writing of such discrepancy, ambiguity, error or inconsistency in order to afford PPSA an opportunity to consider what corrective action is necessary (if any).

25.8 Any actual discrepancy, ambiguity, error or inconsistency in the bid or any other information provided by PPSA will, if possible, be corrected and provided to all Bidder(s) without attribution to the Bidder(s) who provided the written notice.

25.9 All persons (including Bidder(s)) obtaining or receiving the bid and any other information in connection with the Bid or the Tendering process must keep the contents of the Bid and other such information confidential, and not disclose or use the information except as required for the purpose of developing a proposal in response to this Bid.
26. NB: COMPULSORY BRIEFING SESSION WILL BE HELD AT:

PPSA Head Office Conference room
Briefing session date: 28 June 2019
175 Lunnon Street,
Hillcrest Office Park,
Hillcrest,
Pretoria

27. BIDDER DECLARATION
The bidder hereby declares the following:

We confirm that ____________________________
(Bidder's Name) will: –

a. Render cloud hosted unified enterprise email management to all PPSA offices on request.

b. Act honestly, fairly, and with due skill, care and diligence, in the interests of the PPSA;

c. Employ effectively the resources, procedures and appropriate technological systems for the proper performance of the services;

d. Act with circumspection and treat PPSA fairly in a situation of conflicting interests;

e. Comply with all applicable statutory or common law requirements applicable to the conduct of business;

f. Make adequate disclosures of relevant material information including disclosures of actual or potential own interests, in relation to dealings with PPSA;

g. Avoid fraudulent and misleading advertising, canvassing and marketing;

h. Conduct business activities with transparency and consistently uphold the interests and needs of PPSA as a client before any other consideration; and

i. Ensure that any information acquired by the bidder(s) from PPSA will not be used or disclosed unless the written consent of the client has been obtained to do so.

Signature: ____________________________ Date: ____________________________
Print Name of
Signatory: ___________________ Designation _____________________

FOR AND ON BEHALF OF

CONTENTS OF THIS DOCUMENT IS NOTED: .......................................................... SERVICE PROVIDERS INITIALS / SIGNATURE Important: Failure to complete/sign/initial this document in original ink will invalidate your tender!! Failure to sign/initial any alterations or corrections made may also invalidate your tender!! The use of any correction fluid, tape or similar products may invalidate your tender submission!
DETAILED PRICING SCHEDULE

PROJECT COST STRUCTURE

1. Bidders shall:
   - Quote rates that include value added tax;
   - Quote rates that include the cost of all labour, equipment, materials and consumables required to execute the service as described in specification;

2. NAME OF BIDDER / SUPPLIER...........................................

2.1 Year 1 pricing

<table>
<thead>
<tr>
<th>Item description</th>
<th>Quantity</th>
<th>Unit price including VAT</th>
<th>Total Price including VAT</th>
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<tbody>
<tr>
<td>Product-Unified Email Management Entepr</td>
<td>403</td>
<td>R</td>
<td>R</td>
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<tr>
<td>URL Protect (with Impersonation Protect)</td>
<td>403</td>
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<tr>
<td>Services-Business Support</td>
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<tr>
<td>Implementation</td>
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<tr>
<td>Training/skills transfer</td>
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<tr>
<td>Year 1 total cost</td>
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</table>
2.2 Year 2 pricing

<table>
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<th>Item description</th>
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<th>Unit price including VAT</th>
<th>Total Price including VAT</th>
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<tbody>
<tr>
<td>Product-Unified Email Management Enterp</td>
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<tr>
<td>Services-Business Support</td>
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**Year 2 total cost**

R
2.3 Year 3 pricing

<table>
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<tr>
<th>Item description</th>
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<th>Total Price including VAT</th>
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<td>R</td>
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<tr>
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</tr>
<tr>
<td>Year 3 total cost</td>
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3. Other costs if applicable

<table>
<thead>
<tr>
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<th>Unit cost including VAT</th>
<th>Total cost including VAT</th>
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<td></td>
<td>R</td>
<td>R</td>
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</table>

Grand total including 15% VAT

R
4. Year 1 + Year 2 + Year 3 total cost = R

5. Total Cost over 3 years (Including 15% VAT and escalations) in words:

NB: The Bidder warrants by signing below that the pricing quoted above is free of any errors or omissions and that he/she is able to deliver the contract on the prices quoted.

SIGNATURE OF DELEGATE

NAME OF DELEGATED SIGNATORY (PRINT)

in his capacity as

DESIGNATION OF SIGNATORY (PRINT)

who warrants his authority to sign on behalf of

NAME OF BIDDER (COMPANY)

DATE

REF: CLOUD HOSTED UNIFIED ENTERPRISE EMAIL MANAGEMENT FOR THE PUBLIC PROTECTOR SOUTH AFRICA
PRICING SCHEDULE – FIRM PRICES
(PURCHASES)

NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

Name of bidder.......................................... Bid number PPSA 003/2019
Closing Time 11:00 Closing date 2019/07/12

OFFER TO BE VALID FOR 120 DAYS FROM THE CLOSING DATE OF BID.

ITEM NO. QUANTITY DESCRIPTION BID PRICE IN RSA CURRENCY ** (ALL APPLICABLE TAXES INCLUDED)

- Required by: ...........................................................
- At: ........................................................................
- Brand and model .....................................................
- Country of origin ......................................................
- Does the offer comply with the specification(s)? *YES/NO
- If not to specification, indicate deviation(s) .................................................................
- Period required for delivery ...........................................
  *Delivery: Firm/not firm
- Delivery basis .................................................................

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

** "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

*Delete if not applicable

REF: CLOUD HOSTED UNIFIED ENTERPRISE EMAIL MANAGEMENT FOR THE PUBLIC PROTECTOR SOUTH AFRICA
DECLARATION OF INTEREST

1. Any legal person, including persons employed by the state, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes an advertised competitive bid, a limited bid, a proposal or written price quotation). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-

- the bidder is employed by the state; and/or
- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

2.1 Full Name of bidder or his or her representative: .................................................................

2.2 Identity Number: ...........................................................................................................

2.3 Position occupied in the Company (director, trustee, shareholder, member): ...........................................

2.4 Registration number of company, enterprise, close corporation, partnership agreement or trust: ...........................

2.5 Tax Reference Number: ..................................................................................................

2.6 VAT Registration Number: ..............................................................................................

2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / PERSAL numbers must be indicated in paragraph 3 below.

**State** means –
(a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
(b) any municipality or municipal entity;
(c) provincial legislature;
(d) national Assembly or the national Council of provinces; or
(e) Parliament.

**Shareholder** means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.
2.7 Are you or any person connected with the bidder presently employed by the state?  
YES / NO

2.7.1 If so, furnish the following particulars:

Name of person / director / trustee / shareholder/ member:  
Name of state institution at which you or the person connected to the bidder is employed:  
Position occupied in the state institution:  

Any other particulars:

..........................................................  
..........................................................  
..........................................................

2.7.2 If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector?  
YES / NO

2.7.2.1 If yes, did you attach proof of such authority to the bid document?  
YES / NO

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.)

2.7.2.2 If no, furnish reasons for non-submission of such proof:

..........................................................  
..........................................................

2.8 Did you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months?  
YES / NO

2.8.1 If so, furnish particulars:

..........................................................

..........................................................

2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid?  
YES / NO

2.9.1 If so, furnish particulars.

..........................................................
2.10 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid? YES/NO

2.10.1 If so, furnish particulars.


2.11 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract? YES/NO

2.11.1 If so, furnish particulars:


3 Full details of directors / trustees / members / shareholders.

<table>
<thead>
<tr>
<th>Full Name</th>
<th>Identity Number</th>
<th>Personal Income Tax Reference Number</th>
<th>State Employee Number / Persal Number</th>
</tr>
</thead>
<tbody>
<tr>
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</table>

4 DECLARATION

REF: CLOUD HOSTED UNIFIED ENTERPRISE EMAIL MANAGEMENT FOR THE PUBLIC PROTECTOR SOUTH AFRICA
I, THE UNDERSIGNED (NAME), CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2 AND 3 ABOVE IS CORRECT. I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

................................................................. Signature ................................................................. Date

................................................................. Position ................................................................. Name of bidder

November 2011
This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution.


1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:
   - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and

1.2 a) The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the ..........80/20......... preference point system shall be applicable;

1.3 Points for this bid shall be awarded for:
   (a) Price; and
   (b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this bid are allocated as follows:

<table>
<thead>
<tr>
<th></th>
<th>POINTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRICE</td>
<td></td>
</tr>
<tr>
<td>B-BBEE STATUS LEVEL OF CONTRIBUTOR</td>
<td></td>
</tr>
<tr>
<td>Total points for Price and B-BBEE must not exceed</td>
<td>100</td>
</tr>
</tbody>
</table>

1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

(a) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;

(b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in
terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;

(c) “bid” means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;

(d) “Broad-Based Black Economic Empowerment Act” means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);

(e) “EME” means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;

(f) “functionality” means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.

(g) “prices” includes all applicable taxes less all unconditional discounts;

(h) “proof of B-BBEE status level of contributor” means:
   1) B-BBEE Status level certificate issued by an authorized body or person;
   2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
   3) Any other requirement prescribed in terms of the B-BBEE Act;

(i) “QSE” means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;

(j) “rand value” means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

\[
Ps = 80 \left( 1 - \frac{Pt - P_{min}}{P_{min}} \right)
\]

Where

\(Ps\) = Points scored for price of bid under consideration

\(Pt\) = Price of bid under consideration

\(P_{min}\) = Price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

<table>
<thead>
<tr>
<th>B-BBEE Status Level of Contributor</th>
<th>Number of points (80/20 system)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>20</td>
</tr>
<tr>
<td>2</td>
<td>18</td>
</tr>
<tr>
<td>3</td>
<td>14</td>
</tr>
</tbody>
</table>
5. **BID DECLARATION**

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. **B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1**

6.1 B-BBEE Status Level of Contributor: . = .......... (maximum of 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. **SUB-CONTRACTING**

7.1 Will any portion of the contract be sub-contracted?

*(Tick applicable box)*

<table>
<thead>
<tr>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
</table>

7.1.1 If yes, indicate:

i) What percentage of the contract will be subcontracted: %

ii) The name of the subcontractor:

iii) The B-BBEE status level of the subcontractor:

iv) Whether the subcontractor is an EME or QSE *(Tick applicable box)*

<table>
<thead>
<tr>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
</table>

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

<table>
<thead>
<tr>
<th>Designated Group: An EME or QSE which is at least 51% owned by:</th>
<th>EME</th>
<th>QSE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black people</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Black people who are youth</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Black people who are women</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Black people with disabilities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Black people living in rural or underdeveloped areas or townships</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cooperative owned by black people</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Black people who are military veterans</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>OR</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Any EME</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Any QSE</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
8. DECLARATION WITH REGARD TO COMPANY/FIRM

8.1 Name of company/firm: .................................................................

8.2 VAT registration number: ...........................................................

8.3 Company registration number: ....................................................

8.4 TYPE OF COMPANY/ FIRM

☐ Partnership/Joint Venture / Consortium
☐ One person business/sole propriety
☐ Close corporation
☐ Company
☐ (Pty) Limited
[TICK APPLICABLE BOX]

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.............................................................................................................
.............................................................................................................
.............................................................................................................
.............................................................................................................
.............................................................................................................
.............................................................................................................
.............................................................................................................
.............................................................................................................
.............................................................................................................

8.6 COMPANY CLASSIFICATION

☐ Manufacturer
☐ Supplier
☐ Professional service provider
☐ Other service providers, e.g. transporter, etc.
[TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business: ............... 

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBEE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

i) The information furnished is true and correct;

ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;

iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;

iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –

(a) disqualify the person from the bidding process;
(b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;

(c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;

(d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and

(e) forward the matter for criminal prosecution.
**DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES**

1. This Standard Bidding Document must form part of all bids invited.

2. It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.

3. The bid of any bidder may be disregarded if that bidder, or any of its directors have-
   
a. abused the institution’s supply chain management system;
   b. committed fraud or any other improper conduct in relation to such system; or
   c. failed to perform on any previous contract.

4. **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

<table>
<thead>
<tr>
<th>Item</th>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.1</td>
<td>Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <em>audi alteram partem</em> rule was applied). The Database of Restricted Suppliers now resides on the National Treasury's website (<a href="http://www.treasury.gov.za">www.treasury.gov.za</a>) and can be accessed by clicking on its link at the bottom of the home page.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.1.1</td>
<td>If so, furnish particulars:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.2</td>
<td>Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury’s website (<a href="http://www.treasury.gov.za">www.treasury.gov.za</a>) by clicking on its link at the bottom of the home page.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.2.1</td>
<td>If so, furnish particulars:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.3</td>
<td>Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.3.1</td>
<td>If so, furnish particulars:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.4</td>
<td>Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>
CERTIFICATION

I, THE UNDERSIGNED (FULL NAME).................................................. CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

......................................................
Signature

......................................................
Date

......................................................
Position

......................................................
Name of Bidder
CERTIFICATE OF INDEPENDENT BID DETERMINATION

1 This Standard Bidding Document (SBD) must form part of all bids¹ invited.

2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *per se* prohibition meaning that it cannot be justified under any grounds.

3 Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
   a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
   b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.

4 This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.

5 In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.
CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

PPSA 003/2019 (The appointment of the service provider to provide cloud hosted unified enterprise email management for the PPSA over a period of three (3) years)

in response to the invitation for the bid made by:

(Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: ___________________________ that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;

2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;

3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;

4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;

5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:

   (a) has been requested to submit a bid in response to this bid invitation;

   (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
(c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder

6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium\(^a\) will not be construed as collusive bidding.

7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
   (a) prices;
   (b) geographical area where product or service will be rendered (market allocation)
   (c) methods, factors or formulas used to calculate prices;
   (d) the intention or decision to submit or not to submit, a bid;
   (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
   (f) bidding with the intention not to win the bid.

8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.

9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

\(^a\) Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

....................................................
Signature

....................................................
Date

....................................................
Position

....................................................
Name of Bidder
VERIFICATION DOCUMENT

Required documentation to be attached to the cover pages as indicated below.
To assist bidders to check that all required documents are included in the file.

<table>
<thead>
<tr>
<th>ID</th>
<th>RETURNABLE DOCUMENTS</th>
<th>YES</th>
<th>NOT APPLICABLE</th>
<th>IF APPLICABLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Cover Page: (the cover page must clearly indicate the RFP reference number, bid description and the bidder’s name)</td>
<td></td>
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</tr>
<tr>
<td>2.</td>
<td>Bid Conditions</td>
<td></td>
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</tr>
<tr>
<td>3.</td>
<td>Specification</td>
<td></td>
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</tr>
<tr>
<td>4.</td>
<td>General Conditions of Contract</td>
<td></td>
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<tr>
<td>5.</td>
<td>Valid Tax Clearance Certificate (SBD 2)</td>
<td></td>
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<tr>
<td>6.</td>
<td>Pricing Schedule Firm Price (SBD 3.3)</td>
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<tr>
<td>7.</td>
<td>Detailed Pricing Schedule</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>8.</td>
<td>Declaration of Interest (SBD 4)</td>
<td></td>
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</tr>
<tr>
<td>9.</td>
<td>Preferential Points Claim Form (SBD 6.1)</td>
<td></td>
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<tr>
<td>10.</td>
<td>Declaration Certificate for Local Production Content (SBD 6.2)</td>
<td></td>
<td>Not applicable</td>
<td></td>
</tr>
<tr>
<td>11.</td>
<td>Declaration of bidders past SCM Practices (SBD 8)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td>Certificate of Independent bid determination (SBD 9)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>BBBEE Documents (Only If Bidders want to claim preferential points of 20% (Status Level Verification Certificate)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td>Copy of Board Resolutions, duly certified</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>15.</td>
<td>Company Registration Documents</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>16.</td>
<td>Signed JV / Consortium Agreement</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>17.</td>
<td>Company Profile (Not more than 3 pages)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18.</td>
<td>Complex Group Structure (if applicable)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>19.</td>
<td>Employment Equity Approved Plan</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>20.</td>
<td>List of shareholders on company letterhead</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>21.</td>
<td>Share Certificates</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>22.</td>
<td>Identity Documents of Shareholders</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>23.</td>
<td>List of directors on company letterhead</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>24.</td>
<td>List of beneficiaries in the case of a Trust (full names, not initials)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>25.</td>
<td>The bidder must have a valid accreditation for the proposed system and proof of accreditation by the developer / product owner must be attached.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>26.</td>
<td>The bidder must be registered on Central Supplier Database (CSD): The bidder must ensure that their company is registered on CSD (attach the CSD report with the bid document or provide bidder CSD registration number).</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Invitation to bid (SBD1)

Attach the required documents to and immediately after this cover page and return with proposal documentation.
Special Bid Conditions

Attach the required documents to and immediately after this cover page and return with proposal documentation
Specification

Attach the required documents to and immediately after this cover page and return with proposal documentation
General Conditions of Contract

Attach the required documents to and immediately after this cover page and return with proposal documentation.
Tax Clearance certificate

Bidders to submit either printed or copies of Tax Clearance Certificate

Where a bidder does not submit a tax compliance status PIN but provides a Central Supplier Database Number, the Central Supplier Database Number via the Central Supplier Database website www.csd.gov.za to access the supplier records and to verify the bidder’s tax compliance status. A printed screen view at the time of verification must be attached to the supplier’s records for audit purposes

Attach the required documents to and immediately after this cover page and return with proposal documentation
Pricing Schedule Firm Price (SBD 3.3)

Attach the required documents to and immediately after this cover page and return with proposal documentation.
Detailed Pricing Schedule

Attach the required documents to and immediately after this cover page and return with proposal documentation
Declaration of Interest (SBD 4)

Attach the required documents to and immediately after this cover page and return with proposal documentation.
Preferential Points Claim Form (SBD 6.1)

Attach the required documents to and immediately after this cover page and return with proposal documentation.
Declaration Certificate for Local Production Content (SBD 6.2) Not Applicable

Attach the required documents to and immediately after this cover page and return with proposal documentation
Declaration of bidders past SCM Practices (SBD 8)

Attach the required documents to and immediately after this cover page and return with proposal documentation
Certificate of Independent bid determination (SBD 9)

Attach the required documents to and immediately after this cover page and return with proposal documentation
BBBEE accreditation certificate

If Bidders want to claim preferential points, then bidders must submit one of the following documents applicable to their companies:

- Bidders other than EME’s that want to claim preferential points should submit original and valid BBBEE status Level Verification Certificate or certified copies thereof together with their bids, from verification agencies accredited by SANAS or registered auditors approved by Independent Regulatory Board of Auditors (IRBA).
- EME’s that want to claim preferential points should submit certificate issued by Accounting Officer (as contemplated in the Closed Corporation Act (CCA)) or Registered Auditor or Verification Agencies accredited by SANAS.
- A trust, consortium or joint venture will qualify for points for their BBBEE status level as a legal entity, provided that the entity submits their BBBEE status level certificate.
- A trust, consortium or joint venture will qualify for points for their BBBEE status level as an unincorporated entity, provided that the entity submits their consolidated BBBEE scorecards as if they were a group structure and that such a consolidated BBBEE scorecard is prepared for every separate tender.

Attach the required documents to and immediately after this cover page and return with proposal documentation.
Attach company registration documents to and immediately after this cover page and return with proposal documentation.
Joint venture / Consortium agreement

Is the bidding entity a JV or Consortium

Yes / No

If Yes:

1. Attach agreements signed by all parties thereto immediately after this cover page and return with proposal
**Company Profile (Not more than 3 pages)**

<table>
<thead>
<tr>
<th>PTY's</th>
<th>(Circle the correct answer)</th>
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<td>i)</td>
<td>Is your company a Pty?</td>
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<tr>
<td>ii)</td>
<td>Has the company been trading in the past 12 months?</td>
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</table>

If the answer to both the above is a yes, then attach (previous financial year) audited financial statements *signed* by auditors or registered accountants to and immediately after this cover page and return with proposal.

If the answer to (ii) is NO, then attach a signed confirmation letter from the auditor.

<table>
<thead>
<tr>
<th>Close Corporations</th>
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<td>iii)</td>
<td>Is your company a Close Corporation?</td>
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<td>iv)</td>
<td>Has it been trading in the past 12 months?</td>
</tr>
</tbody>
</table>

If yes to both the above, attach (previous financial year) financial statements signed by the members to and immediately after this cover page and return with proposal.

If the answer to (iv) is NO, then attach a signed confirmation letter from the auditor.
Complex Group Structure

Does your company have other companies as shareholders? Yes/No
If yes, bidders are requested to submit the following:

1. Total breakdown of the shareholding in those companies/organization
2. Diagram of the group structure
Employment Equity approved plan:

1. Please attach employment equity plans submitted to and approved by the Department of Labour.

2. Enterprises employing less than fifty (50) people are exempted from this requirement.
Shareholders:

Bidders to submit the list of shareholders on the company letterhead as follows:

<table>
<thead>
<tr>
<th>First Name</th>
<th>Middle Name (where applicable)</th>
<th>Surnames</th>
<th>Percentage (%)</th>
<th>Gender</th>
<th>Race</th>
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N.B. Share certificates must be submitted.
Identity documents:

Attach the required documents to and immediately after this cover page and return with proposal documentation

Note: Please note that Listed companies are exempted from this requirement
Directors:

Bidders to submit the list of Directors on the company letterhead as follows:

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<tr>
<th>First Name</th>
<th>Middle Name (where applicable)</th>
<th>Surnames</th>
<th>Percentage (%)</th>
<th>Gender</th>
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Trust beneficiaries:

Bidders to provide definition of the trust/share scheme and submit the list of trust beneficiaries as follows:

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<th>First Name</th>
<th>Middle Name (where applicable)</th>
<th>Surnames</th>
<th>Percentage(%)</th>
<th>Gender</th>
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The bidder must have a valid accreditation for the proposed system and proof of accreditation by the developer / product owner must be attached.

Attach the required documents to and immediately after this cover page and return with proposal documentation.
The bidder must be registered on Central Supplier Database (CSD): The bidder must ensure that their company is registered on CSD (attach the CSD report with the bid document or provide bidder CSD registration number)

Attach the required documents to and immediately after this cover page and return with proposal documentation
THE NATIONAL TREASURY

Republic of South Africa

GOVERNMENT PROCUREMENT:
GENERAL CONDITIONS OF CONTRACT

July 2010
NOTES

The purpose of this document is to:

(i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
(ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.

- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.
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General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:

1.1 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.

1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.

1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.

1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.

1.7 “Day” means calendar day.

1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.

1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.

1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.

1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of
origin and which have the potential to harm the local industries in the RSA.

1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

1.13 “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.

1.14 “GCC” means the General Conditions of Contract.

1.15 “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.

1.16 “Imported content” means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.

1.17 “Local content” means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.

1.18 “Manufacture” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.

1.19 “Order” means an official written order issued for the supply of goods or works or the rendering of a service.

1.20 “Project site,” where applicable, means the place indicated in bidding documents.

1.21 “Purchaser” means the organization purchasing the goods.

1.22 “Republic” means the Republic of South Africa.

1.23 “SCC” means the Special Conditions of Contract.

1.24 “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance,
training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights
arising from use of the goods or any part thereof by the purchaser.

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier’s failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:

(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser’s country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or

(b) a cashier’s or certified cheque

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier’s performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8.1 All pre-bidding testing will be for the account of the bidder.

8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.

8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.

8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.

8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

(a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
(b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
(c) furnishing of a detailed operations and maintenance manual
for each appropriate unit of the supplied goods;

(d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and

(e) training of the purchaser’s personnel, at the supplier’s plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

(a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and

(b) in the event of termination of production of the spare parts:

(i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and

(ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser’s specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s)
within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier’s performance

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.

21.4 The right is reserved to procure outside of the contract small quantities
or to have minor essential services executed if an emergency arises, the supplier’s point of supply is not situated at or near the place where the supplies are required, or the supplier’s services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier’s expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

(a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;

(b) if the Supplier fails to perform any other obligation(s) under the contract; or

(c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
(i) the name and address of the supplier and / or person restricted by the purchaser;
(ii) the date of commencement of the restriction
(iii) the period of restriction; and
(iv) the reasons for the restriction.

These details will be loaded in the National Treasury’s central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person’s name be endorsed on the Register for Tender Defaulters. When a person’s name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in
25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for Insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.5 Notwithstanding any reference to mediation and/or court proceedings herein,

(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
(b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of Liability

28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;

(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser’s country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34 Prohibition of Restrictive practices

In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.