

# **HOUSING CONSUMERS PROTECTION MEASURES ACT 95 OF 1998**

[ASSENTED TO 20 OCTOBER 1998] [DATE OF COMMENCEMENT: 4 JUNE 1999]

(Unless otherwise indicated)

(English text signed by the President)

as amended by

Housing Consumers Protection Measures Amendment Act 27 of 1999

Housing Amendment Act 4 of 2001

Housing Consumers Protection Measures Amendment Act 17 of 2007

Regulations under this Act

CODE OF CONDUCT FOR HOME BUILDERS (GN 71 in GG 30697 of 1 February 2008)

GENERAL REGULATIONS REGARDING HOUSING CONSUMER PROTECTION MEASURES (GN R1406 in GG 20658 of 1 December 1999)

GENERAL REGULATIONS REGARDING HOUSING CONSUMER PROTECTION MEASURES (GN 354 in GG 23252 of 22 March 2002)

HOME BUILDER GRADING SYSTEM (GN R192 in GG 30782 of 22 February 2008)

NATIONAL HOME BUILDERS REGISTRATION COUNCIL RULES (GN R1408 in GG 20658 of 1 December 1999)

NATIONAL HOME BUILDERS REGISTRATION COUNCIL RULES (GN 355 in GG 23252 of 22 March 2002)

NHBRC DISCIPLINARY PROCEEDINGS (GN R1409 in GG 20658 of 1 December 1999)

NHBRC FEES (GN R1407 in GG 20658 of 1 December 1999)

NHBRC REGISTRATION FEES (GN R1410 in GG 20658 of 1 December 1999)

ACT

To make provision for the protection of housing consumers; and to provide for the establishment and functions of the National Home Builders Registration Council; and to provide for matters connected therewith.

ARRANGEMENT OF ACT

Section

1 Definitions

1A Application of Act

[S. 1A inserted by s. 2 of Act 17 of 2007.]

## CHAPTER I

### NATIONAL HOME BUILDERS REGISTRATION COUNCIL

- 2 Establishment of Council
- 3 Objects of Council
- 4 Composition of Council
- 5 Powers of Council
- 6 Staff of Council
- 7 Regulating measures
- 8 Report to Minister and Parliament
- 9 Access to information

## CHAPTER II

### REGISTRATION OF HOME BUILDERS

- 10 Registration of home builders
- 10A Owner builder exemption

[S. 10A inserted by s. 4 of Act 17 of 2007.]

- 11 Withdrawal and suspension of registration
- 12 Home Building Manual

## CHAPTER III

### PROTECTION OF HOUSING CONSUMERS

- 13 Conclusion of agreements and implied terms
- 14 Enrolment
- 14A Late enrolment and non-declared late enrolment

[S. 14A inserted by s. 6 of Act 17 of 2007.]

## CHAPTER IV

### FINANCIAL MATTERS

- 15 Funds of Council
- 16 Management of funds
- 17 Claims and recourse

## CHAPTER V

### LEGAL ENFORCEMENT

- 18 Obligations of mortgagees, conveyancers and provincial housing development boards
- 19 Inspectors
- 20 Interdicts
- 21 Offences
- 22 Review, arbitration and appeal

## CHAPTER VI

### MISCELLANEOUS MATTERS

- 23 Council Advisory Committee
- 24 Notices
- 25 Evidential matters
- 26 Delegation
- 27 Regulations
- 28 Dissolution of Council
- 29 Exemption

[S. 29 substituted by s. 11 of Act 17 of 2007.]

- 30 Transitional provisions
- 31 Short title and commencement

### Schedule

### TRANSITIONAL PROVISIONS

[a95y1998s1]1Definitions

In this Act, unless the context indicates otherwise-

'business of a home builder' means-

- (a) to construct or to undertake to construct a home or to cause a home to be constructed for any person;
- (b) to construct a home for the purposes of sale, leasing, renting out or otherwise disposing of such a home;

[Para. (b) substituted by s. 1 (a) of Act 17 of 2007.]

- (c) to sell or to otherwise dispose of a home contemplated in paragraph (a) or (b) as a principal; or

(d) to conduct any other activity that may be prescribed by the Minister for the purposes of this definition;

[Para. (d) substituted by s. 1 (b) of Act 17 of 2007.]

'Chief Executive Officer' means the Chief Executive Officer appointed in terms of section 6;

'Companies Act, 1973' means the Companies Act, 1973 (Act 61 of 1973);

'competent person' is a registered person in terms of the Engineering Professions of South Africa Act, 1990 (Act 114 of 1990), or a person registered in terms of section 11 of the Natural Scientific Professions Act, 1993 (Act 106 of 1993), and holding the indemnity insurance prescribed by the Council in respect of the certification of-

- (a) the appropriateness of design and construction of homes;
- (b) compliance with the Home Building Manual; and
- (c) any other matter that may be required to be certified in terms of the

Home Building Manual;

'Council' means the National Home Builders Registration Council established by section 2;

'Council Advisory Committee' means the Council Advisory Committee on National Home Builders Registration Council Matters established in terms of section 23;

'court' means a competent court within its area of jurisdiction;

'Director-General' means the Director General of the Department of Housing;

'enrolment' means the submission by a home builder of a request for a particular home to be entered into the records of the Council and the completed acceptance thereof by the Council in terms of section 14 (1) or (2), as the case may be;

'enrolment fee' means a fee prescribed by the Council under section 7 (1) (a) (iii);

'fund' means a fund contemplated in section 15 (4) or (5);

'funds advisory committee' means the funds advisory committee established in terms of section 16 (2);

'home' means any dwelling unit constructed or to be constructed by a home builder, after the commencement of this Act, for residential purposes or partially for residential purposes, including any structure prescribed by the Minister for the purposes of this

definition or for the purposes of any specific provision of this Act, but does not include any category of dwelling unit prescribed by the Minister;

'home builder' means-

- (a) a person who carries on the business of a home builder; or
- (b) an owner builder who has not applied for exemption in terms of section

10A;

[Definition of 'home builder' substituted by s. 1 (c) of Act 17 of 2007.]

'Home Building Manual' means the Home Building Manual published by the Council in terms of section 12;

'housing consumer' means a person who is in the process of acquiring or has acquired a home and includes such person's successor in title;

'inspector' means an inspector referred to in section 19;

'late enrolment' means the submission by a home builder of a request for a particular home to be entered into the records of the Council after construction of such home has started in contravention of section 14;

[Definition of 'late enrolment' inserted by s. 1 (d) of Act 17 of 2007.]

'local government body' means a local government body as defined in section 1 of the Local Government Transition Act, 1993 (Act 209 of 1993);

'major structural defect' means a defect which gives rise or which is likely to give rise to damage of such severity that it affects or is likely to affect the structural integrity of a home and which requires complete or partial rebuilding of the home or extensive repair work to it, subject to the limitations, qualifications or exclusions that may be prescribed by the Minister;

'MEC' means the member of the Executive Council of a province designated by the Premier of that province to be responsible for housing matters in the province;

'Minister' means the Minister of Housing;

'National Housing Code' means-

(a) the National Housing Code contemplated in section 4 of the Housing Act, 1997 (Act 107 of 1997); or

(b) any other policy or administrative or procedural guidelines issued in terms of the Housing Act, 1997 (Act 107 of 1997), which repeals or replaces the National Housing Code;

[Definition of 'National Housing Code' inserted by s. 1 (e) of Act 17 of 2007.]

'NHBRC Technical Requirements' means the requirements prescribed under section 7 (2) (d);

'non-declared late enrolment' means enrolment where a home builder has not declared the fact that construction of the home had commenced at the time of enrolment and that fact is detected by the Council;

[Definition of 'non-declared late enrolment' inserted by s. 1 (f) of Act 17 of 2007.]

'occupation date' means the date on which the housing consumer first acquiring the home accepts the home as reflected in a document confirming such acceptance and, in the event of such document not having been received by the Council or the Council for any reason not being able to determine such date, the date reflected in the certificate of occupancy issued by the relevant local government body contemplated in section 14 of the National Building Regulations and Building Standards Act, 1977 (Act 103 of 1977);

'organ of state' means an organ of state as defined in section 239 of the Constitution;

'owner builder' means-

(a) a person who builds a home for occupation by himself or herself; or

(b) a person who is not a registered home builder and who assists a person

contemplated in paragraph (a) in the building of his or her home;

[Definition of 'owner builder' inserted by s. 1 (g) of Act 17 of 2007.]

'PHP Project' means a housing project approved in terms of Chapter 8 of Part 3 of the National Housing Code: Housing Subsidy Scheme: People's Housing Process;

[Definition of 'PHP Project' inserted by s. 1 (g) of Act 17 of 2007.]

'prescribe' means, in relation to-

(a) the Minister, except in section 4 (6), prescribe by regulation in the Gazette after consultation with the Council; and

(b) the Council, except in section 7 (1) or 29 (1), prescribe in a circular to all registered home builders;

[Para. (b) substituted by s. 1 (h) of Act 17 of 2007.]

'provincial housing development board' means a provincial housing development board referred to in section 8 of the Housing Act, 1997 (Act 107 of 1997), and any successor in title or any agent of such board, including any department responsible for housing in a provincial administration and any organ of state which may grant a state housing subsidy or any entity to which such power has been delegated or granted in terms of any law;

'registered home builder' means a home builder registered with the Council in terms of this Act;

'regulation' means a regulation made under this Act;

'Rules' means the Rules of the Council prescribed under section 7;

'state housing subsidy' means any national housing programme under section 3 (4) (g) of the Housing Act, 1997 (Act 107 of 1997), including the housing assistance measures referred to in section 3 (5) of the said Act;

'this Act' includes any regulation, the Rules, the Home Building Manual and any circular prescribing any matter that a home builder has to comply with in terms of this Act.

[a95y1998s1A]1A Application of Act

(1) This Act applies to any home builder.

(2) This Act does not apply to a person who uses his or her own labour to build a home for his or her occupation if the home is part of an approved PHP Project.

[S. 1A inserted by s. 2 of Act 17 of 2007.]

## CHAPTER 1

### NATIONAL HOME BUILDERS REGISTRATION COUNCIL (ss 2-9)

[a95y1998s2]2Establishment of Council

The National Home Builders Registration Council is hereby established as a juristic person.

[a95y1998s3]3Objects of Council

The objects of the Council shall be-

(a) to represent the interests of housing consumers by providing warranty protection against defects in new homes;

(b) to regulate the home building industry;

(c) to provide protection to housing consumers in respect of the failure of home builders to comply with their obligations in terms of this Act;

- (d) to establish and to promote ethical and technical standards in the home building industry;
- (e) to improve structural quality in the interests of housing consumers and the home building industry;
- (f) to promote housing consumer rights and to provide housing consumer information;
- (g) to communicate with and to assist home builders to register in terms of this Act;
- (h) to assist home builders, through training and inspection, to achieve and to maintain satisfactory technical standards of home building;
- (i) to regulate insurers contemplated in section 23 (9) (a); and
- (j) in particular, to achieve the stated objects of this section in the subsidy housing sector.

[a95y1998s4]4Composition of Council

(1) The Council shall consist of at least seven but not more than 15 members, including a chairperson and deputy chairperson, appointed by the Minister for the period determined by the Minister, but not exceeding three years at a time.

(2) The Minister shall ensure that the Council consists of persons-

- (a) who are representative of the interests of housing consumers;
- (b) who are broadly representative of the interests of home builders, the suppliers of housing goods and services and associated professions;
- (c) having skills and experience regarding-
  - (i) structural defects in homes and the prevention thereof; and
  - (ii) the management of funds; and
- (d) who are representative of the interests of the national government departments responsible for housing, trade and industry, finance and public works, which persons shall as far as possible reflect broadly the race, gender and geographic composition of South Africa.

(3) The members of the Council shall be appointed only after-

- (a) the Minister has through the media and by notice in the Gazette invited nominations of persons as candidates for the respective positions on the Council; and



(b) the Minister has consulted with the MEC of every province and the parliamentary committees for housing of the National Assembly and the National Council of Provinces.

(4) When a vacancy occurs in the ranks of the members appointed in terms of subsection (2), the Minister shall fill the vacancy by the appointment of another person whom the Minister considers representative of the relevant interest group referred to or having the skills and expertise referred to in subsection (2) (c), for the unexpired part of the period for which his or her predecessor was appointed.

(5) A member of the Council shall vacate his or her office if he or she-

- (a) becomes insolvent;
- (b) is absent from three consecutive ordinary meetings of the Council without the permission of the Council;
- (c) becomes of unsound mind;
- (d) is convicted of an offence and is sentenced to imprisonment without the option of a fine;
- (e) resigns by written notice to the Minister;
- (f) becomes a member of Parliament, a provincial legislature, a Municipal Council, the Cabinet or the Executive Council of a province; or
- (g) is removed from office by the Minister for reasons which are just and fair.

(6) The Minister may prescribe the necessary matters and procedures relating to meetings of the Council.

(7) A member of the Council who is not in the full-time employment of the State or an organ of state may be paid from the Council's funds from money approved by the Minister for that purpose the allowances which the Minister may determine in general or in a specific case in concurrence with the Minister of Finance.

[a95y1998s5]5Powers of Council

(1) The Council-

- (a) shall establish a remuneration committee which shall advise the Council on the remuneration of the staff appointed in terms of section 6 and shall review such remuneration regularly; and

(b) shall establish an industry advisory committee, the funds advisory committee, a registration committee and a disciplinary committee and may establish any other committee that it considers appropriate for the functioning of the Council;

(c) may appoint the members of the committees contemplated in paragraphs (a) and (b), who may include members of the Council or outsiders, or both such members and outsiders, as the case may be; and

(d) may prescribe the powers, composition, procedures and rules pertaining to such committees: Provided that the Minister shall prescribe the procedures of the disciplinary committee.

(2) For the purposes of subsection (1) (c), 'outsiders' include-

(a) the chair of the disciplinary committee who shall be legally qualified;  
and

(b) other persons with the expertise, experience or representative capacity necessary for the functioning of such committees.

(3) The industry advisory committee shall advise the Council on any matter referred to it by the Council in respect of this Act.

(4) The Council shall-

(a) keep a register of home builders and register and deregister home builders in accordance with criteria prescribed by the Minister;

(b) enrol and inspect the categories of homes that may be prescribed by the Minister;

(c) enter into agreements generally and specifically with provincial housing development boards regarding services to be rendered in respect of projects for the construction of homes, the acquisition of which, except in respect of any deposit that may be payable, will be financed solely from the proceeds of a state housing subsidy;

(d) establish, maintain and administer a fund contemplated in section 15 (4) to provide assistance to housing consumers under circumstances where home builders fail to meet their obligations in terms of section 13 (2) (b) (i);

(e) assist in the resolution of disputes between registered home builders and housing consumers;

(f) engage in communications to inform housing consumers of their rights under this Act and other relevant matters;

(g) provide information to financial institutions, conveyancers, provincial housing development boards and any other interested person in order to assist them to comply with their obligations in terms of this Act;

(h) establish grading categories and criteria in respect of home builders with a view to encourage good building practice and discourage bad building practice;

(i) determine criteria to be applied in the grading of home builders in different categories for the purposes of differentiated enrolment fees;

(j) investigate, at the request of the Minister, the integration of the register of home builders into a possible general register of builders and make recommendations to the Minister; and

(k) advise the Minister on any matter referred to it by the Minister in respect of the protection of housing consumers or the objectives of this Act.

(5) The Council may-

(a) engage in undertakings to promote improved structural quality of homes constructed in the Republic;

(b) engage in undertakings to improve ethical and technical standards in the home building industry;

(c) establish, maintain and administer different funds for different purposes contemplated in section 15 (5);

(d) keep a record of competent persons;

(e) issue circulars to be complied with by registered home builders;

(f) acquire, register, deal with and dispose of any trade mark;

(g) make recommendations to the Minister in respect of any amendment to this Act that it deems advisable; and

(h) generally do all things necessary or expedient to achieve its objects and the objectives of this Act.

[a95y1998s6]6Staff of Council

(1) The Council shall appoint a person as Chief Executive Officer who shall be responsible for the day to day management of the affairs of the Council.

(2) The work incidental to the carrying out of its functions by the Council shall be performed under its directions and control by persons appointed by the Council.

(3) The Chief Executive Officer and the persons contemplated in subsection (2) shall be appointed on the conditions of service that the Council may determine.

(4) The Council shall ensure that all inspectors appointed in terms of section 19 (1) have appropriate experience or qualifications.

[a95y1998s7]7Regulating measures

(1) The Council may, by publication in the Gazette-

(a) make Rules-

(i) regulating the conduct of registered home builders;

(ii) prescribing procedures for the registration of home builders and the expiration of registration;

(iii) prescribing enrolment fees and late enrolment fees, including the method of calculating such fees, in respect of homes or categories of homes and other fees, excluding the fees contemplated in subsection (2);

[Sub-para. (iii) substituted by s. 3 (a) of Act 17 of 2007.]

(iv) prescribing procedures for enrolment, late enrolment, non-declared late enrolment and cancellation of enrolment;

[Sub-para. (iv) substituted by s. 3 (a) of Act 17 of 2007.]

(ivA) governing the application of NHBRC Technical Requirements to homes financed by a state housing subsidy;

[Sub-para. (ivA) inserted by s. 3 (b) of Act 17 of 2007.]

(v) prescribing procedures for the consideration of applications for assistance by housing consumers from its funds or a fund;

(vi) prescribing the procedures for resolution of disputes by conciliation or arbitration and providing for the payment and refunding of deposits or fees for such conciliation or arbitration;

(vii) prescribing procedures to be complied with by housing consumers, relating to the lodgement of complaints with the Council;

(viii) recommending terms to be included in or excluded from agreements between home builders and housing consumers in respect of the construction or sale of homes;

(ix) prescribing a code of conduct; and

(x) prescribing forms for the purposes of the Council; and

(b) prescribe any matter which is necessary or desirable to be prescribed by the Council in order to achieve the objectives of this Act.

(2) The Minister shall prescribe-

(a) application fees, registration fees and annual registration renewal fees;

(b) the terms and conditions for the registration and renewal of registration of home builders;

(c) procedures for disciplinary proceedings before the disciplinary committee in respect of alleged misconduct of home builders and make provision for fines and other penalties to be imposed on home builders who contravene the code of conduct prescribed by the Council;

(d) requirements applying to a home builder for the design and construction of prescribed homes in respect of structural strength and stability, serviceability, materials, behaviour in fire, drainage and storm water management; and  
[Para. (d) amended by s. 1 (a) of Act 27 of 1999.]

(e) the minimum and maximum amounts which may be expended under section 17 (1) in respect of any home pursuant to the failure of a home builder to meet his or her obligations in terms of section 13 (2) (b) (i), and for the purposes of section 17 (1) the Minister may prescribe which costs may be included in a claim and which costs may not be included in a claim.

[Para. (e) substituted by s. 3 (c) of Act 17 of 2007.]

(3) The Council shall give home builders reasonable notice of proposed changes to the Rules or the NHBRC Technical Requirements.

(4) (a) The disciplinary committee may, whenever a fine has been imposed on a home builder in terms of subsection (2) (c), order that any portion of the fine, but not exceeding 80 per cent of such fine, be applied towards the payment of compensation to a housing consumer who suffered a pecuniary loss as a result of the conduct of the home builder concerned.

(b) The Council shall on receipt of the fine imposed on the home builder concerned, make the payment to the housing consumer concerned: Provided that such payment shall not be made until all appeals in respect of the imposition of the fine have lapsed or have been finalised or have been abandoned.

(c) This subsection shall not preclude any person from pursuing any civil remedy against a home builder: Provided that if an award is made by a court in favour of a person who has received payment from the Council as contemplated in this subsection, the court shall take the payment into account.

[Sub-s. (4) added by s. 1 (b) of Act 27 of 1999.]

[a95y1998s8]8Report to Minister and Parliament

(1) The Council shall annually, not later than six months after the end of each financial year, submit to the Minister a report on all its activities during the previous year, including-

- (a) the audited financial statements of the Council referred to in section 15
- (6) (d);
- (b) a report on the affairs of the Council during the relevant financial year;
  - (c) a report on the administrative efficiency of the Council; and
  - (d) a report on the financial position of the Council, including any fund.

(2) The report referred to in subsection (1) shall be laid upon the Table in Parliament within 30 days after it was received by the Minister, if Parliament is then in session, or, if Parliament is not then in session, within 30 days after the commencement of its next ensuing session.

[a95y1998s9]9Access to information

(1) The Council shall keep up and provide access to an information database on the home builders registered, suspended and deregistered in terms of this Act.

(2) The database contemplated in section 9 (1) shall include-

- (a) the names and identity numbers of the directors, members, trustees or partners of such companies, close corporations, trusts, partnerships or sole traders;
- (b) the number of homes enrolled by such home builders;
- (c) the number of complaints, considered valid by the Council and requiring on-site conciliation, received from housing consumers;

(d) the grading of those home builders; and  
(e) any other information deemed appropriate by the Council to assist housing consumers to assess the track record of a home builder.

(3) The Council shall provide access to the information database services referred to in subsections (1) and (2)-

(a) free of charge where this access is for the bona fide use of such information by a housing consumer for his or her own non-commercial use;

(b) free of charge to mortgagees, conveyancers and provincial housing development boards to assist them to meet their obligations in terms of section 18, and may prescribe fees for the provision of information services used for commercial or other purposes.

(4) Any person may have access to the Rules, the Home Building Manual and all circulars or other documents issued by the Council, at the places and times prescribed by the Council and may obtain copies of any such document against the payment of the fees prescribed by the Council.

[Date of commencement of s. 9: 1 December 1999.]

## CHAPTER II

### REGISTRATION OF HOME BUILDERS (ss 10-12)

[a95y1998s10]10 Registration of home builders

(1) No person shall-

(a) carry on the business of a home builder; or

(b) receive any consideration in terms of any agreement with a housing consumer in respect of the sale or construction of a home, unless that person is a registered home builder.

(2) No home builder shall construct a home unless that home builder is a registered home builder.

(3) The Council shall register a home builder, on application in the form and manner prescribed by the Council, if the Council is satisfied that the home builder-

(a) meets the criteria prescribed by the Minister under section 7 (2);

(b) will in carrying on the business of a home builder comply with the home builder's obligations in terms of this Act; and

(c) has appropriate financial, technical, construction and management capacity for the specific business carried on by the home builder in order to prevent housing consumers and the Council from being exposed to unacceptable risks.

(4) Registration of a home builder shall be subject to the terms and conditions prescribed by the Minister under section 7 (2) or imposed in any particular case, and the Council may register a home builder provisionally on the conditions that the Council deem fit.

(5) The Council may, without prejudice to the generality of subsections (3) and (4), require any suretyship, guarantee, indemnity or other security that the Council may in its discretion deem necessary to satisfy itself in respect of the requirements contemplated in subsection (3).

(6) The Council may, in addition to any other category that the Council may deem appropriate, in the registration of home builders distinguish between-

(a) home builders themselves having the capacity to undertake the physical construction of homes or to manage the process of the physical construction of homes; and

(b) home builders who in the normal course need to enter into agreements with other home builders in order to procure the capacity referred to in paragraph (a).

(7) A home builder registered in terms of subsection (6) (b) shall be obliged, for the purposes of the physical construction of homes, to appoint a home builder registered in terms of subsection (6) (a).

(8) If an application for the registration of a home builder has been made and the Council is of the opinion that the registration of that homebuilder should be refused, the Council shall notify that home builder in writing of its intention and reasons therefor.

(9) A home builder contemplated in subsection (8) shall be entitled to make representations in writing to the Council in response to any reason provided in terms of that subsection.

(10) If the Council, after consideration of the representations contemplated in subsection (9), is of the view that the home builder has not satisfied the Council regarding the requirements of subsection (3), the Council shall notify that home builder accordingly.



(11) A home builder contemplated in subsection (10) may request the Council within 30 days of receipt of a notification referred to in that subsection, to allow the home builder to present its case to a registration committee established by the Council for that purpose, whose decision shall be the decision of the Council and which shall, subject to section 22 (2), be final.

(12) If a home builder fails to exercise its rights in terms of subsection (11), the decision contemplated in subsection (10) shall, subject to section 22 (2), be final.

(13) Unless it is approved by the Council and subject to the terms and conditions that the Council may impose, the registration of a home builder with the Council shall not be transferred to any other person.

(14) The Council shall provide information regarding home builders to housing consumers and shall publish lists of home builders and their grading and lists of deregistered home builders.

(15) The Council, a member of the Council or any person in the service of the Council or acting on its authority shall not be liable for any loss or damage resulting from anything done or omitted in good faith in terms of section 9, 10 or 11 of this Act.

[Date of commencement of s. 10: 1 December 1999.]

[a95y1998s10A]10A Owner builder exemption

An owner builder may, in terms of section 29, apply to the Council for exemption from sections 10 and 14.

[S. 10A inserted by s. 4 of Act 17 of 2007.]

[a95y1998s11]11 Withdrawal and suspension of registration

(1) The Council may withdraw the registration of a home builder where the home builder has been found guilty by the disciplinary committee on a charge that such home builder-

(a) has failed to comply with any provision of or obligation in terms of this Act and fails to comply with a notice from the Council requiring rectification of that failure;

(b) has consistently failed to comply with any one or more provision of or condition or obligation in terms of this Act-

(i) where the Council has notified the home builder of its intended withdrawal of the home builder's registration with the Council, and has requested the home builder to provide reasons as to why the Council should not withdraw the home builder's registration with the Council; and

(ii) where the Council is not satisfied, on reasonable grounds, that the home builder will comply with any particular provision of or condition or obligation in terms of this Act;

(c) has failed to comply with a notice from the Council requiring the home builder to pay amounts due to the Council on account of any fee, charge or levy or any costs incurred or expended by the Council related to the failure of the home builder to comply with section 13 (2) (b) (i);

(d) has contravened the code of conduct made under the Rules; or

(e) has failed to respond to correspondence from the Council.

(2) The provisions of section 10 (8), (9), (10), (11) and (12) shall, with the necessary changes, apply to a withdrawal of the registration of a home builder.

(3) Where the Council has information that would-

(a) enable the Council to act in terms of subsection (1); and

(b) require immediate intervention by the Council in the interest of

housing consumers,

the Council, after having notified the home builder and after having allowed the home builder an opportunity to urgently respond to the Council, may suspend the registered home builder's registration or refuse to enrol homes for the period that the Council deems to be necessary to investigate the matter or until the registered home builder has complied with the relevant provision of or condition or obligation in terms of this Act, as the case may be.

[Date of commencement of s. 11: 1 December 1999.]

[a95y1998s12]12 Home Building Manual

(1) The Council shall, for the purposes of this Act, publish a Home Building Manual containing-

(a) the NHBRC Technical Requirements; and

(b) guidelines prescribed by the Council to comply with the NHBRC

Technical Requirements,

with which registered home builders shall comply.

(2) The Home Building Manual may require plans and associated documents to be approved by competent persons, and different requirements may be determined in respect of different categories of homes or different types of building techniques or materials.

(3) The Council shall give home builders reasonable notice of any amendment or substitution of the Home Building Manual.

(4) The Council shall submit the Home Building Manual and any amendment thereof to the Council of the South African Bureau of Standards contemplated in section 6 of the Standards Act, 1993 (Act 29 of 1993), to consider possible conflict with and integration into the regulations made under the National Building Regulations and Building Standards Act, 1977 (Act 103 of 1977).

(5) Nothing in this Act shall exempt any person from any provision of the National Building Regulations and Building Standards Act, 1977.

### CHAPTER III

#### PROTECTION OF HOUSING CONSUMERS (ss 13-14)

[a95y1998s13]13 Conclusion of agreements and implied terms

(1) A home builder shall ensure that the agreement concluded between the home builder and a housing consumer for the construction or sale of a home by that home builder-

(a) shall be in writing and signed by the parties;

(b) shall set out all material terms, including the financial obligations of the housing consumer; and

(c) shall have attached to the written agreement as annexures, the specifications pertaining to materials to be used in construction of the home and the plans reflecting the dimensions and measurements of the home, as approved by the local government body: Provided that provision may be made for amendments to the plans as required by the local government body.

(2) The agreement between a home builder and a housing consumer for the construction or sale of a home shall be deemed to include warranties enforceable by the housing consumer against the home builder in any court, that-

(a) the home, depending on whether it has been constructed or is to be constructed-

- (i) is or shall be constructed in a workmanlike manner;
- (ii) is or shall be fit for habitation; and
- (iii) is or shall be constructed in accordance with-
  - (aa) the NHBRC Technical Requirements to the extent applicable to the home at the date of enrolment of the home with the Council; and
  - (bb) the terms, plans and specifications of the agreement concluded with the housing consumer as contemplated in subsection (1);

(b) the home builder shall-

- (i) subject to the limitations and exclusions that may be prescribed by the Minister, at the cost of the home builder and upon demand by the housing consumer, rectify major structural defects in the home caused by the non-compliance with the NHBRC Technical Requirements and occurring within a period which shall be set out in the agreement and which shall not be less than five years as from the occupation date, and notified to the home builder by the housing consumer within that period;

- (ii) rectify non-compliance with or deviation from the terms, plans and specifications of the agreement or any deficiency related to design, workmanship or material notified to the home builder by the housing consumer within a period which shall be set out in the agreement and which shall not be less than three months as from the occupation date; and

- (iii) repair roof leaks attributable to workmanship, design or materials occurring and notified to the home builder by the housing consumer within a period which shall be set out in the agreement and which shall not be less than 12 months as from the occupation date.

(3) The failure to comply with a provision of subsection (1) (a) and (c) shall not render an agreement referred to in that subsection invalid.

(4) Where a housing consumer has sold or disposed of a home to another housing consumer within the period contemplated in subsection (2) (b) (i), the housing consumer having sold or disposed of the home shall be deemed to have ceded his or her rights under subsection (2) to such subsequent housing consumer.

(5) Subsection (4) shall also apply to any subsequent sale or disposal during the period contemplated in subsection (2) (b) (i).

(6) Any provision in an agreement contemplated in subsection (1) that excludes or waives any provision of this section shall be null and void.

(7) A home builder may not-

(a) demand or receive from a housing consumer any deposit for the construction or sale of a home unless an agreement between the home builder and the housing consumer has been concluded in terms of subsections (1) and (2); and

(b) receive any other consideration unless the provisions of section 14 (1) or (2), as the case may be, have been complied with.

(8) A housing consumer or a home builder may refer a complaint in respect of this section to the Council, who shall investigate such complaints in terms of the prescribed procedures and any agreement contemplated in section 5 (4) (c).

[Date of commencement of s. 13: 1 December 1999.]

[a95y1998s14]14 Enrolment

(1) A home builder shall not commence the construction of a home falling within any category of home that may be prescribed by the Minister for the purposes of this section unless-

(a) the home builder has submitted the prescribed documents, information and fee to the Council in the prescribed manner;

(b) the Council has accepted the submission contemplated in paragraph (a) and has entered it in the records of the Council; and

(c) the Council has issued a certificate of proof of enrolment in the prescribed form and manner to the home builder.

[Date of commencement of sub-s. (1): 1 December 1999.]

(2) A home builder shall not commence the construction of a home the acquisition of which will be financed solely from the proceeds of a state housing subsidy, unless-

(a) the home builder has submitted the prescribed documents and information to the Council in terms of the agreement contemplated in section 5 (4) (c);

(b) the Council has accepted the submission contemplated in paragraph (a) and has entered it in the records of the Council;

(c) the Council has issued a certificate of proof of enrolment of the project in the prescribed form and manner to the home builder; and

(d) the MEC has paid the prescribed fee to the Council in terms of the agreement contemplated in section 5 (4) (c).

[Para. (d) amended by s. 13 of Act 4 of 2001.]

[Sub-s. (2) amended by s. 5 of Act 17 of 2007.]

[Date of commencement of sub-s. (2): to be proclaimed.]

(3) A home builder shall provide the housing consumer with a copy of the certificate contemplated in subsection (1) (c) or (2) (c), as the case may be.

[Date of commencement of sub-s. (3): 1 December 1999.]

(4) The enrolment of a home with the Council may be cancelled or suspended by the Council prior to the occupation date of the home if-

(a) the Council, on reasonable grounds, is not satisfied that the home has been constructed in accordance with the NHBRC Technical Requirements to the extent that it may apply to that home; or

(b) the home builder, having commenced construction in respect of a home, has failed to complete the construction of that home and another home builder continues that construction without complying with the provisions of subsection (7).

[Date of commencement of sub-s. (4): 1 December 1999.]

(5) The enrolment of a home with the Council shall be deemed automatically to have been cancelled by the Council-

(a) on the granting of an order by a court for the provisional liquidation or the sequestration of a home builder;

(b) on the withdrawal of the registration of the home builder with the Council in terms of section 11; or

(c) on the suspension of the registration of a home builder with the Council in terms of section 11,

where any such event occurs prior to the occupation date.

[Date of commencement of sub-s. (5): 1 December 1999.]

(6) The Council may reinstate an enrolment contemplated in subsection (4) or (5) within its discretion: Provided that if the Council does not reinstate such enrolment, it shall repay to the home builder, or any person entitled thereto, the enrolment fees less the reasonable costs incurred by the Council in respect of the matter.

[Date of commencement of sub-s. (6): 1 December 1999.]

(7) If a registered home builder fails to complete the construction of a home contemplated in subsections (1) and (2), no home builder shall complete the construction of that home without informing the Council and without assuming the obligations of the home builder in terms of section 13 (2) (b) (i) or the reasonable obligations that the Council may require.

[Sub-s. (7) amended by s. 2 of Act 27 of 1999.]

[Date of commencement of sub-s. (7): 1 December 1999.]

(8) The Council may refuse to enrol a home submitted for enrolment while the home builder's registration is suspended in terms of section 11 (3).

[Date of commencement of sub-s. (8): 1 December 1999.]

(9) Where an enrolment has been suspended or cancelled in terms of subsection (4) or (5), the Council shall seek-

(a) to inform the relevant housing consumer and the persons referred to in section 18 of such action; and

(b) to advise the housing consumer on the options available to him or her.

[Date of commencement of sub-s. (9): 1 December 1999.]

[a95y1998s14A]14A Late enrolment and non-declared late enrolment

(1) Where a home builder-

(a) in contravention of section 14 submits an application for the enrolment of a home to the Council after construction has started; or

(b) does not declare the fact that construction has commenced at the time of enrolment and the Council becomes aware of that fact,

the Council shall require the home builder to satisfy the Council that the construction undertaken at the time is in accordance with the NHBRC Technical Requirements and shall take prudent measures, contemplated in section 16 (1), to manage the risks pertaining to the fund.

(2) In the case of late enrolment and non-declared late enrolment, the home builder shall-

(a) submit to the Council such documentation and information as may be prescribed in the Council Rules;

(b) at the request of the Council, pay a prescribed late enrolment fee in an amount determined by the Council for a special inspection to be undertaken by the Council to enable an inspector to determine compliance with NHBRC Technical Requirements, prior to the acceptance of enrolment;

(c) at the request of the Council, and prior to the acceptance of the enrolment, rectify any defects detected during the inspection contemplated in paragraph (b)-

- (i) that may influence the structural integrity of the home; or
- (ii) that constitute non-compliance with the NHBRC Technical

Requirements,

at the home builder's cost and under the supervision of a competent person appointed by the home builder;

(d) at the request of the Council, in circumstances where an inspector is unable to determine compliance with the NHBRC Technical Requirements, for whatever reason, appoint a competent person-

- (i) to inspect the home; and
- (ii) to complete a late enrolment report in the form prescribed in

the Council Rules to confirm compliance with the NHBRC Technical Requirements;

(e) undertake any work, and pay for any costs resulting from such work, to expose work already done in order to enable the competent person to address all questions raised in the late enrolment report contemplated in paragraph (d) (ii); and

(f) at the request of the Council provide any surety, guarantee, indemnity or other security considered reasonable by the Council to satisfy its obligations under section 16 (1).

(3) Notwithstanding the provisions of this section, the Council may prescribe disciplinary measures for late enrolment and non-declared late enrolment which are not inconsistent with this Act.

[S. 14A inserted by s. 6 of Act 17 of 2007.]

#### CHAPTER IV

#### FINANCIAL MATTERS (ss 15-17)

[a95y1998s15]15 Funds of Council

(1) The funds of the Council shall consist of-



- (a) any fee or charge payable by home builders or an MEC;

[Para. (a) amended by s. 13 of Act 4 of 2001.]

- (b) interest derived from investments; and
- (c) any money which may accrue to the Council from any other source.

(2) Subject to section 17 (2), the Council shall pay out of its funds-

- (a) any amount contemplated in section 17 (1); and
- (b) any amount required to meet the operational costs of the Council, in

accordance with an annual budget for each financial year approved by the Council.

(3) The Council shall open an account with a financial institution and shall deposit in that account the money received by it in terms of this Act.

(4) The Council shall establish a fund for the purposes of providing assistance to housing consumers under circumstances where a home builder fails to meet his or her obligations under section 13 (2) (b) (i).

(5) After consultation with and in a manner prescribed by the Minister, the Council may establish a fund or funds for the purposes of providing assistance to housing consumers-

- (a) where a registered home builder has failed to meet his or her obligations to the housing consumer under section 13 (2) (b) (iii);
- (b) where a registered home builder has failed to complete an enrolled home and the enrolment of that home has been suspended or cancelled in terms of section 14 (4) or (5);
- (c) where a registered home builder has misappropriated a deposit from a housing consumer; or
- (d) for any other purpose, including the training of historically disadvantaged home builders, to enhance housing consumer protection measures covered within the scope of this Act.

(6) The Council shall-

- (a) keep accounting records in order to fairly present the financial position of the Council, including any fund, and to explain the transactions of the Council;
- (b) as soon as possible, but not later than six months, after the end of each financial year of the Council ending in each year on a date determined by the Council, with the approval of the Minister, cause annual financial statements in respect of the Council,

including any fund, to be prepared, showing, with all the appropriate particulars, the moneys received and expenditure incurred during, and assets and liabilities at the end of, the said financial year;

(c) cause the accounting records and annual financial statements of the Council, including any fund, to be audited by the Auditor-General; and

(d) submit to the Minister-

(i) the audited annual financial statements of the Council, including any fund, as contemplated in section 8; and

(ii) at the end of every quarter, financial and statistical reports in respect of the Council.

(7) The Chief Executive Officer shall be the accounting officer charged with the responsibility of accounting for money and expenditure incurred by the Council.

(8) The financial statements and accounting records of the Council shall be kept at the registered office of the Council.

[a95y1998s16]16 Management of funds

(1) The Council shall take prudent measures to manage the risks pertaining to the business of the Council, including any fund, and to secure that the fees or charges payable by home builders and provincial housing development boards to the Council are prescribed at levels which will be sufficient, in aggregate, to meet expected demands on the funds of the Council.

(2) The Council shall appoint-

(a) a person having appropriate expertise in respect of fund management and appropriate financial and risk management expertise to act as a fund manager to any fund; and

(b) a committee, called the funds advisory committee, comprising not less than three and not more than seven persons having expertise in respect of fund management or appropriate financial or risk management expertise.

[Sub-s. (2) amended by s. 3 (a) of Act 27 of 1999.]

(3) The Chief Executive Officer shall ex officio be a member of the funds advisory committee.

(4) The funds advisory committee shall advise-

(a) the Council on the prudent management of its funds or any fund and the risks pertaining to it and shall make recommendations to the Council regarding procedures and policies for approval and implementation by the Council, relating to-

- (i) money obtained to be paid into its funds;
- (ii) money obtained to be paid out of its funds generally and specifically for the purposes of section 15 (2) (a) and (b), respectively;
- (iii) the administration of its funds and any fund;
- (iv) the investment of money in its funds or any fund; and
- (v) the management of the risks pertaining to its funds or any fund;

(b) the Council Advisory Committee on any matter contemplated in section 23 (9); and

(c) the Minister on his or her powers in terms of section 7 (2) (e) and subsection (8).

(5) The funds advisory committee shall report quarterly to the Council on the status of its funds or any fund and shall, where necessary, make recommendations to the Council in respect of the fees, levies and charges of the Council contemplated in subsection (1).

(6) If at any time the funds of the Council appear insufficient to meet anticipated demands, the Council may, on the recommendation of the funds advisory committee and after the procedures referred to in section 17 (3), (4) and (5), with the necessary changes required by the context, have been followed, increase the fees payable by home builders and MEC in respect of the enrolment of homes contemplated in sections 14 and 14A.

[Sub-s. (6) substituted by s. 3 (b) of Act 27 of 1999 and by s. 7 of Act 17 of 2007.]

(7) The funds of the Council or any fund may, subject to subsection (4) and subject to the approval of the Minister with the concurrence of the Minister of Finance, be invested in accordance with the policies approved by the Council-

- (a) with a financial institution as defined in section 1 of the Financial Institutions (Investment of Funds) Act, 1984 (Act 39 of 1984);
- (b) with the Public Investment Commissioners;
- (c) in commercial paper, the issuers of which have been approved by the Council on advice of the funds advisory committee; or

(d) in any other debt instrument that may be approved by the Council on the advice of the funds advisory committee.

(8) The Minister may, if an actuarial assessment indicates excess free reserves in the funds of the Council or any fund, on the advice of the funds advisory committee, instruct the Council to lower any enrolment fee prescribed under section 7 (1) (a) (iii).

[a95y1998s17]17 Claims and recourse

(1) Subject to subsection (2), the Council shall pay out of the fund established for that purpose in terms of section 15 (4), an amount for rectification where-

(a) within-

(i) five years of the date of occupation, a major structural defect has manifested itself in respect of a home as a result of non-compliance with the NHBRC Technical Requirements and the home builder has been notified accordingly within that period;

(ii) 12 months of the date of occupation, a roof leak attributable to workmanship, design or materials has manifested itself in respect of a home and the home builder has been notified accordingly within that period;

[Para. (a) substituted by s. 8 (a) of Act 17 of 2007.]

(b) the home builder is in breach of the home builder's obligations in terms of section 13 (2) (b) (i) regarding the rectification of such defect;

(c) the relevant home was constructed by a registered home builder, had been enrolled with the Council and, at the occupation date, the home was enrolled with the Council subject to section 14 (4), (5) and (6);

(d) the home builder no longer exists or is unable to meet his or her obligations; and

(e) in the case of a home that has been enrolled with the Council on a project basis in terms of section 14 (2), the application has been made by the MEC pursuant to an agreement in terms of section 5 (4) (c).

[Para. (e) amended by s. 13 of Act 4 of 2001.]

(2) Subject to subsections (3), (4) and (5)-

(a) subject to section 7 (2) (e), reduce any amount that may be expended in terms of subsection (1);

(b) in exceptional circumstances prescribed by the Council, instead of having a defect rectified, make payment to the housing consumer in full and final settlement of any claim; or

(c) refuse any claim.

[Sub-s. (2) substituted by s. 8 (b) of Act 17 of 2007.]

(3) Prior to exercising its powers in terms of subsection (2), the Council shall consult with and make recommendations to the Minister in respect of its obligations under section 16 (1) and 16 (6).

(4) The Minister shall make a decision on any recommendation contemplated in subsection (3) within a period of three months.

(5) The Council may not-

(a) exercise its powers in terms of subsection (2); or

(b) prescribe increased enrolment fees or late enrolment fees under section 16 (6),

[Para. (b) substituted by s. 8 (c) of Act 17 of 2007.]

unless the Minister has approved such action or the period referred to in subsection (4) has expired.

(6) Subject to section 17 (1), no housing consumer shall have a claim against the Council pursuant to the failure of a home builder to meet his or her obligations in terms of this Act.

[Sub-s. (6) amended by s. 4 (a) of Act 27 of 1999.]

(7) If the Council has incurred costs or expenditure contemplated in subsection (1), a home builder who fails to meet his or her obligations in terms of section 13 (2) (b) (i) shall, on demand by the Council, reimburse the Council with all reasonable costs or expenditure incurred by the Council as a result of the failure of the home builder.

(8) If a home builder registered in terms of section 10 (6) (b) fails to meet his or her obligations in terms of section 13 (2) (b) (i), the home builder having constructed a home enrolled with the Council in terms of an agreement concluded pursuant to the provisions of section 10 (7) shall be liable to perform the obligations of the defaulting home builder in terms of section 13 (2) (b) (i) or to reimburse the Council in respect of the costs or expenditure of the Council where the Council, after having obtained judgment against the

defaulting home builder, or after insolvency proceedings having been instituted against the defaulting home builder by any person, has been unable to obtain settlement of the Council's claim against such defaulting home builder.

[Sub-s. (8) amended by s. 4 (b) of Act 27 of 1999.]

(9) If the Council has incurred costs or expenditure where a home builder has failed to meet his or her obligations in terms of section 13 (2) (b) (i), the Council shall be entitled to institute any action which the housing consumer or home builder may have or would have had in contract or in delict against any person for having caused or contributed to the failure of the home builder in respect of his or her obligations in terms of section 13 (2) (b) (i).

(10) The provisions of this section shall apply, with the necessary changes, to any other fund established in terms of section 15 (5).

## CHAPTER V

### LEGAL ENFORCEMENT (ss 18-22)

[a95y1998s18]18 Obligations of mortgagees, conveyancers and provincial housing development boards

(1) No financial institution shall lend money to a housing consumer against the security of a mortgage bond registered in respect of a home, with a view to enabling the housing consumer to purchase the home from a home builder, unless that institution is satisfied that the home builder is registered in terms of this Act and that the home is or shall be enrolled with the Council and that the prescribed fees have been or shall be paid.

[Date of commencement of sub-s. (1): 1 December 1999.]

(2) Any conveyancer attending to the registration of a mortgage bond in favour of an institution contemplated in subsection (1) shall ensure that the home builder is registered in terms of this Act, has enrolled the home with the Council and has paid the prescribed fees in respect of that enrolment.

[Date of commencement of sub-s. (2): 1 December 1999.]

(3) An MEC shall not-

(a) approve a housing development project in respect of which a housing consumer is eligible for a state housing subsidy in respect of a dwelling unit that has been or is to be constructed as part of that project;

(b) grant a state housing subsidy to a housing consumer for the construction or sale of a home by a home builder; or

(c) pay a home builder any portion of housing subsidy funds in respect of a housing development project approved by it, unless that home builder is registered in terms of this Act and has enrolled the project in terms of section 14 (2).

[Sub-s. (3) amended by s. 5 of Act 27 of 1999 and by s. 13 of Act 4 of 2001.]

[Date of commencement of sub-s. (3): to be proclaimed.]

(4) An MEC shall enter into an agreement with the Council in terms of section 5 (4) (c).

[Sub-s. (4) amended by s. 13 of Act 4 of 2001.]

[Date of commencement of sub-s. (4): to be proclaimed.]

[a95y1998s19]19 Inspectors

(1) The Council shall for the purposes of this Act-

(a) appoint inspectors in terms of section 6; and

(b) enter into agreements or liaise with local government bodies or other bodies or persons for the inspection of homes.

(2) An inspector may, for the purpose of inspecting a home during its construction, enter and inspect the premises constituting the site of the construction at any reasonable time.

(3) For the purposes of an investigation, an inspector may-

(a) require the production of the drawings and specifications of a home or any part of a home, including plans approved by the local authority and plans and specifications prescribed in the Rules or the Home Building Manual, for inspection from the home builder and may require information from any person concerning any matter related to a home or any part of a home;

(b) be accompanied by any person employed or appointed by the Council who has special or expert knowledge of any matter in relation to a home or part of a home; and

(c) alone or in conjunction with any other person possessing special or expert knowledge, make any examination, test or enquiry that may be necessary to ensure compliance with the Home Building Manual.

(4) The Council may recover the costs of any examination or test contemplated in subsection (3) (c) from a home builder where the home builder has failed to comply with the NHBRC Technical Requirements.

(5) No person shall hinder, obstruct, interfere with or withhold information from an inspector, or attempt to do so, in the exercise of a power or performance of a duty in terms of this Act.

[Date of commencement of s. 19: 1 December 1999.]

[a95y1998s20]20 Interdicts

If the Council is of the opinion that a home builder does not comply with this Act, the Council may, despite the imposition of any penalty in respect of that non-compliance and in addition to any other right that the Council may have, at any time on notice to the home builder apply to a court for an order, irrespective of whether any other remedy is available to the Council or not-

- (a) to direct that home builder to comply with the relevant provision;
- (b) to stop construction of a home; or
- (c) to grant any other assistance that may be appropriate in the

circumstances.

[a95y1998s21]21 Offences

(1) Any person who-

- (a) knowingly withholds information required in terms of this Act or furnishes information that he or she knows to be false or misleading; or
- (b) contravenes section 10 (1) or (2), 13 (7), 14 (1) or (2), 18 (1) or (2) or 19 (5),

[Para. (b) substituted by s. 9 of Act 17 of 2007.]

and every director, trustee, managing member or officer of a home builder who knowingly permits such contravention, shall be guilty of an offence and liable on conviction to a fine not exceeding R25 000, or to imprisonment for a period not exceeding one year, on each charge.

(2) Notwithstanding anything to the contrary in any other Act, a magistrate's court shall have jurisdiction to impose any penalty prescribed by this Act.

[Date of commencement of s. 21: 1 December 1999.]

[a95y1998s22]22 Review, arbitration and appeal



(1) Without prejudice to the constitutional right of any person to gain access to a court of law, the proceedings of the Council may be brought under review before any division of the High Court within its area of jurisdiction.

(2) A home builder whose application for registration has been finally declined in terms of section 10 or withdrawn in terms of section 11, may lodge an appeal with any division of the High Court within its area of jurisdiction.

(3) The Council shall establish an internal complaints procedure for housing consumers and home builders to review any decision or action of the Council's staff or its agents.

(4) After exercising his or her rights in terms of subsection (3), a housing consumer or a home builder may refer-

- (i) any decision or action of the Council, its staff or its agents to the Public Protector for review in terms of the Public Protector Act, 1994 (Act 23 of 1994); or
- (ii) any decision of the Council to arbitration in terms of the Arbitration Act, 1965 (Act 42 of 1965).

(5) Notwithstanding subsections (1) to (4), any person who feels aggrieved by any decision that the Council has made in terms of section 29 may, within 60 days from the date on which such decision was made known by the Council, lodge an appeal in writing with the Minister against the decision, and thereupon the Minister shall confirm, set aside or amend such decision of the Council within a reasonable time.

[Sub-s. (5) added by s. 10 of Act 17 of 2007.]

[Date of commencement of s. 22: 1 December 1999.]

## CHAPTER VI

### MISCELLANEOUS MATTERS (ss 23-31)

[a95y1998s23]23 Council Advisory Committee

(1) The Minister shall appoint a Council Advisory Committee on National Home Builder Registration Council Matters within two years of the commencement of this Act.

(2) The Council Advisory Committee shall consist of at least three but not more than seven members, including a chairperson.

(3) The Minister shall ensure that the Council Advisory Committee consists of persons having skills and experience regarding housing consumer protection, insurance, competition and regulation matters, and construction dispute resolution.

(4) The members of the Council Advisory Committee shall be appointed only after-

(a) the Minister has through the media and by notice in the Gazette invited applications for the respective positions; and

(b) the Minister has consulted with the MEC of every province and the parliamentary committees for housing of the National Assembly and the National Council of Provinces.

(5) The Director-General may pay to a member of the Council Advisory Committee, who is not in the full-time employ of the State or an organ of state, from money appropriated by Parliament for that purpose, the allowances which the Minister may determine in general or in a specific case, in consultation with the Minister of Finance.

(6) A member of the Council Advisory Committee shall hold office for the period that the Minister may determine and shall be eligible for reappointment upon the expiration of the period of his or her office.

(7) Section 4 (4), (5) and (6) shall, with the necessary changes, apply to the Council Advisory Committee.

(8) The Council Advisory Committee shall in respect of witnesses and their evidence have the powers of a commission duly appointed under the Commissions Act, 1947 (Act 8 of 1947).

(9) The Council Advisory Committee shall, after consultation with the funds advisory committee, after five years from the date of commencement of this Act, submit proposals to the Council, for recommendation to the Minister, regarding-

(a) the feasibility of introducing a requirement that a home builder's obligations in terms of section 13 (2) (b) shall be insured by an insurer exempted from the provisions of the Insurance Act, 1943 (Act 27 of 1943);

(b) the availability of catastrophic loss insurance to reinsure the exposure of an insurer contemplated in paragraph (a);

(c) differentiation between inspection and administration fees payable to the Council and premiums payable to an insurer contemplated in paragraph (a);

- (d) the relevant categories of homes in respect of which such insurance shall be required;
- (e) measures to ensure the availability of actuarial and risk related information in order to enable all insurers wishing to participate, to participate;
- (f) the conversion of any fund into an insurer contemplated in paragraph (a), registered under section 21 of the Companies Act, 1973;
- (g) measures to ensure that insurers contemplated in paragraph (a) shall compete on an equal basis;
- (h) measures to avoid adverse selection and discriminatory practices and to ensure that home builders from historically disadvantaged backgrounds shall not be prejudiced;
- (i) the contribution by insurers contemplated in paragraph (a) to the operational costs of the Council; and
- (j) any other relevant matter.

(10) Subject to subsection (9) and section 5, the Minister may refer any matter in respect of any objective or provision of this Act to the Council Advisory Committee for investigation and recommendation.

[Sub-s. (10) amended by s. 6 of Act 27 of 1999.]

[a95y1998s24]24 Notices

Any notice or document required to be served in terms of this Act may be served by hand or sent by telefacsimile or registered letter addressed to the person to whom notice is to be served at that person's registered address or telefacsimile number, as the case may be, and knowledge of the contents shall be deemed to exist-

- (a) where the notice or document was hand delivered, when it was delivered;
- (b) where the notice was sent by telefacsimile, upon the recordal thereof by the sending station; and
- (c) where the notice or document was posted, 21 days after it was sent, in the absence of evidence to the contrary that the person on whom it was served, acting in good faith, through absence, accident, illness or other cause beyond that person's control, did not receive the notice, or did not receive the notice until a later date.

[a95y1998s25]25 Evidential matters

A statement as to-

- (a) the registration or non-registration of any home builder or the enrolment or non-enrolment of any home; or
- (b) any fact relating to any matter which is apparent from the records or the information technology system of the Council, purporting to be certified by the chairperson of the Council or the Chief Executive Officer is, without proof of the office or signature of the chairperson or Chief Executive Officer, receivable in evidence, in the absence of evidence to the contrary, as proof of the facts stated therein for all purposes in any court proceedings or criminal prosecution.

[a95y1998s26]26 Delegation

- (1) The Council may on any condition that it deems fit delegate any of its powers, obligations or duties in terms of the Act, save a power to prescribe anything, to either the chairperson of the Council or the Chief Executive Officer, or to a committee of the Council.
- (2) The Chief Executive Officer may delegate any power, obligation or duty conferred upon him or her by the Council to an employee of the Council.
- (3) A delegation in terms of subsection (1) or (2) shall not prevent the exercise of the delegated power, obligation or duty by the Council or Chief Executive Officer.
- (4) The Council may enter into any agreement for the rendering of any specific expertise or service to assist the Council or to perform any specific power on behalf of the Council: Provided that the powers contemplated in sections 7, 12, 14 (1) and (2), 16 (1) and 17 (1) shall be exercised by the Council itself.

[a95y1998s27]27 Regulations

- (1) The Minister may make regulations in respect of any matter which is required to be prescribed by the Minister or which is necessary or desirable in order to achieve the objectives of this Act, and any such regulation may create offences and provide for penalties in respect thereof.
- (2) Without prejudice to the generality of subsection (1), the Minister may make regulations regarding the protection of persons or housing institutions established to provide housing to persons on a tenure basis other than the direct sale and transfer of homes in private ownership to housing consumers.

(3) In the exercise of his or her powers under subsection (1), the Minister shall be obliged to consider the recommendations of the Council but shall not be obliged to accept such recommendations.

(4) The Minister shall publish any regulation to be made under subsection (1) for comment and information in the Gazette prior to such regulation coming into effect.

[a95y1998s28]28      Dissolution of Council

The Council shall be dissolved only by an Act of Parliament.

[a95y1998s29]29      Exemption

(1) The Council may, on application made to it in the format prescribed by the Council by notice in the Gazette, in exceptional circumstances and on the conditions that the Minister may prescribe in general or in any particular case, exempt a person or a home from any provision of this Act, if the Council is satisfied that-

- (a) the granting of the exemption would be in the public interest;
- (b) the granting of the exemption would not undermine the objectives of this Act, or the effectiveness of the Council; or
- (c) should the exemption not be granted, the effect would be extremely prejudicial to the interests of the applicant and housing consumers.

(2) The Council shall reach and make known a decision within 60 days of receipt of an application made to it.

(3) An exemption contemplated in subsection (1) is not transferable.

[S. 29 substituted by s. 11 of Act 17 of 2007.]

[a95y1998s30]30      Transitional provisions

On the commencement of this Act the provisions of the Schedule shall apply in respect of sections 4, 6, 7, 12, 13, 14 and 17.

[a95y1998s31]31      Short title and commencement

(1) This Act shall be called the Housing Consumers Protection Measures Act, 1998, and shall come into operation on a date fixed by the President by proclamation in the Gazette.

(2) Different dates may be fixed in respect of different sections of this Act.

[Sub-s. (2) added by s. 7 of Act 27 of 1999.]

Schedule

1      Composition of Council Transitional Provisions

(1) On the commencement of this Act, the council of the 'National Home Builders Registration Council', an association incorporated under section 21 of the Companies Act, 1973, and with the registration number of 95/08647/08, shall be deemed to constitute the Council.

(2) On the first meeting of the Council after the appointment of the members of the Council as contemplated in section 4 (1)-

(a) all liabilities, rights and obligations of the associations referred to in subitem (1) and item 2 (1) shall pass to the Council; and

(b) anything done by or on behalf of the said association shall be deemed to have been done by the Council, subject to this Act.

(3) The Council constituted as contemplated in subitem (1) dissolves immediately before the first meeting of the Council appointed as contemplated in section 4 (1).

(4) The first meeting referred to in subitem (3) must be held within one year after the commencement of this Act.

## 2 Fund and assets

(1) The 'National Home Builders Registration Council Fund' being an association incorporated under section 21 of the Companies Act, 1973, and with the registration number 96/03550/08, shall cease to function on the meeting contemplated in item 1 (3).

(2) The members of the associations referred to in item 1 (1) and subitem (1), may, before or after the commencement of this Act, but before their deregistration contemplated in item 3, make a determination in respect of its assets in accordance with section 21 (2) (b) of the Companies Act, 1973, and may, notwithstanding that section, determine that such assets be transferred to the Council.

## 3 Deregistration of companies

(1) The Director-General shall as soon as practical after the appointment of the members of the Council in writing notify the Registrar of Companies thereof and of the relevant provisions of this Schedule.

(2) On receipt of the notification contemplated in subitem (1) the Registrar of Companies must deregister the associations referred to in items 1 (1) and 2 (1).

(3) No transfer duties, stamp duties, fees or taxes have to be paid for the purposes of this Schedule.

#### 4 Staff

(1) The Chief Executive Officer and every person who was in the service of the association referred to in item 1 (1) immediately before the commencement of this Act shall, as from the commencement, be deemed to be transferred to the service of the Council and be deemed to be appointed in terms of section 6.

(2) The remuneration and other terms and conditions of service of any person transferred as contemplated in subitem (1), may not be less favourable than the remuneration, terms and conditions applicable to that person immediately before the commencement of this Act, and he or she remains entitled to all rights, benefits and privileges to which he or she was entitled immediately before that date, including-

- (a) membership of a pension fund;
- (b) membership of a medical aid scheme;
- (c) employer contributions in connection with such membership;
- (d) accrued pensionable service;
- (e) accrued leave benefits; and
- (f) retirement at a specific age.

(3) Every person transferred as contemplated in subitem (1) remains subject to any decisions, proceedings, rulings and directions applicable to that person immediately before the commencement of this Act.

(4) For the purposes of the Income Tax Act, 1962 (Act 58 of 1962), the persons referred to in subitem (1) shall be deemed to have remained with the same employer.

#### 5 General

(1) The Rules and the Standards and Guidelines, the standard warranty, and all circulars or documents issued by the association referred to in item 1 (1) prior to the commencement of this Act, shall be deemed to have been prescribed in terms of this Act and shall be binding on all home builders until amended or substituted in terms of this Act.

(2) The Standards and Guidelines referred to in subitem (1) shall be deemed to be the Home Building Manual.

(3) Any power exercised or any agreement entered into by the association referred to in item 1 (1), its members, directors or employees prior to the commencement of the Act, shall be deemed to have been exercised or entered into in terms of the provisions of this Act.

(4) Any housing consumer who has acquired benefits under a standard warranty referred to in subitem (1) issued prior to the commencement of this Act, shall be entitled to the benefits set out in section 17 (1) of the Act, subject to the limitations set out in that section.