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SETSWANA



PUBLIC PROTECTOR
SOUTH AFRICA

**A O NA LE
DINGONGOREGO KA
DITIRELO TSA PUSO?**

**MOSIRELETSI WA
SETŠHABA A KA GO
THUSA!**

Mosireletsi wa Setšhaba ke mang?

Mosireletsi was Setšhaba kgotsa Ombudsman jaaka Kantororo ene e itsege pele:

- Ke motlhankela wa maemo a a kwa godimo;
- O ikemetse gotswa mo pusong le makoko a sepolotiki;
- O supiwa kgotsa go thapiwa ke Kokoano-theo-molao ya Bosetšhaba (Palamente) go ya ka Molaotheo wa naga;
- O amogela dingongorego kgatlhanong le mafapha a puso, ditheo tsa puso le batlhankela ba puso go tswa mo bathong ba ba sa itumedisiweng ke diterelo tsa puso;

O na le thata ya go:

- Batlisisa;
- Ruanya, go agisanya le go buisana;
- Atlanegisa dikgato tsa tharabololo; le
- Golola dipegelo mabapi le dipatlisiso.

Kantororo ya Mosireletsi wa Setšhaba e dira jang?

Mongwe le mongwe a ka tlisa ngongorego go Mosireletsi wa Setšhaba, mme ene o tla e batlisisa.

Akanya ka ga Mosireletsi wa Setšhaba jaaka motsereganyi yo o lebelelang matlhakore otlhe a bothata. Fa Mosireletsi wa Setšhaba a ka fitlhela gore ngongorego e a utlwala, o tla tsaya dikgato tse di maleba go bona tharabololo ya bothata, go akaretsa go atlanegisa diphetogo mo tsamaisong.

Mosireletsi wa Setšhaba a ka rebola pegelo kwa Kokoano-theo-molao ya Bosetšhaba (Palamente), mme yona ya tshwara dingangisano ka kang eo go netefatsa gore dikatlanegiso tsa pegelo eo di a diragadiwa.

Go le gantsi dipatlisiso di dirwa ka mokgwa o o sa

tlhamalalang, le gale, fa go tlhokega Mosireletsi wa Setšhaba a ka bitsa batho semolao go tla go neelana ka bopaki ka fa tlase ga maikano.

Ke mang yo o ka batlisisiwang ke Mosireletsi wa Setšhaba?

- Puso mo maemong mangwe le mangwe. Se se akaretsa puso ya bosetšhaba, diporofense le dipusoselegae;
- Motho mongwe le mongwe yo o direlang puso. Se se akaretsa motho mongwe le mongwe yo dirang tiro nngwe le nngwe ya semmuso e e amang batho botlhe, kgotsa bontlhabongwe ba batho ba Aferika Borwa, sekai: modiredipuso, jaaka motlhankela wa ditlhopo;
- Ditheo tsa bosetšhaba jaaka SABC, Eskom le Telkom;
- Makgotla tsa semolao, sekai Human Science Research Council le Council for Scientific and Industrial Research.

Ke eng se Mosireletsi wa Setšhaba a ka se batlisisang?

- Tiriso e botlhaswa ya dithata;
- Maitsholo a a sa siamang;
- Tiego e e sa tlhokagaleng;
- Tshwetso e e tserweng ke bothati;
- Tsamaiso e e sokameng;
- Go tlhoka boikanyego kgotsa tiriso e e botlhaswa ya ditšhelete tsa setšhaba;
- Go ikhumisa ka mokgwa o o sa siamang; le
- Go bona molemo ka mokgwa o o sa siamang.

Motho a ka ngongorega leng kwa go Mosireletsi wa Setšhaba?

Pele ga o ngongorega kwa go Mosireletsi wa Setšhaba, o tshwanetse go leka go rarabolola bothata ka bo wena. Sekai, o ka:

- Buisana le motlhankela kgotsa batlhankela ba ba amegang kgotsa fa seo se sa thuse;
- Kwalela motho yo o okametseng motlhankela kgotsa batlhankela ba ba amegang, sekai Tlhogo ya Lefapha, Mokhuduthamaga-mogolo kgotsa Motsamaisi wa Masepale; le
- Gape o ka akanya ka go ikgolaganya le Leloko la Palamente kgotsa Leloko la Kokoano-Theo-Molao ya Porofense.

Tshedimosetso e e latelang e tshwanetse go nna karolo ya ngongorego ya gago:

- Mofuta wa ngongorego ya gago;
- Maitshetlego le lemorago la ngongorego ;
- Mabaka a a dirang gore o batle gore ngongorego e batlisisiwe ke Mosireletsi wa Setšhaba;
- Dikgato tse o di tsereng go rarabolola bothata ka bowena. O tshwanetse o tlhagise maina a batlhankela ba o ikgolagantseng le bona, matlha a o ikgolagantseng le bona le se se builweng. Dikgatiso tsa makwalo mangwe le mangwe a a kwetsweng magareng ga gago le batlhankela ba ba amegang a tshwanetse go manegiwa mo lekwalong la gago; le
- Aterese ya gago ya poso le nomoro ya mogala kwa go ka ikgolagannngwang le wena gone.

O ka kwala kgotsa wa kopa mongwe a kwale mo boemong jwa gago. Gape o ka leletsa Kantororo ya Mosireletsi wa Setšhaba mogala moo badiredi ba ba katisitsweng ba tla reetsang ngongorego ya gago. Gape o ka etela nngwe le nngwe ya dikantororo tsa Mosireletsi wa Setšhaba tse di fitlhelwang mo diporofenseng tsotlhe dile robongwe go bega ka namana ngongorego ya gago, fa o batla.

Ngongorego e tshwanetse go begwa kwa go Mosireletsi wa Setšhaba mo nakong ya magareng

ga dingwaga di le pedi go tloga ka letlha le tiragalo e diragetseng ka lona.

Gape dingongorego di ka begwa ko mafelong a ketelo le dikopano (workshops) tse di tsamaisiwang ke Kantororo ya Mosireletsi wa Setšhaba.

Mafelo a ketelo ke mafelo a a supilweng ka maitlhommo a go kgontsha bangongoregi go ipega ka namana ka dingongorego, gape a fitlhelwa mo diporofenseng tsotlhe. Mafelo a a ketelo a etelwa bonnye gangwe ka kgwedi.

A go tla nna le mongwe yo o tla utlwang ka ga ngongorego ya me?

Mosireletsi wa Setšhaba le badiri batla tshola leina la mongongoregi e le sephiri fa go tlhokega.

Go duelwa bokae go bona thuso go tswa go Mosireletsi wa Setšhaba?

Ditirelo ga di duelelwe

Mosireletsi wa Setšhaba a ka se kgone go batlisisa tse di latelang:

- Ditshwetso tsa dikgotlatshekelo le dikatlholo;
- Batho ba poraefete;
- Ditlamo tsa poraefete; le
- Badiri ba ba sa direleng puso jaaka dingaka le babueledi.

Le gale, badiredi ba Mosireletsi wa Setšhaba ba ka go thusa ka go go itsise gore o ka isa kae ngongorego ya gago kgotsa o ka dira eng mo mabakeng a a fa godimo. Mo mabakeng a a fa godimo, moo Mosireletsi wa Setšhaba a senang dithata tsa go batlisisa ngongorego ya gago, o tla go romela ko setheong se se matshwanedi.